**BURNS MANUFACTURING, Inc.**

EBCO INDUSTRIAL PARK 2001 LOWELL AVE. ERIE, PENNSYLVANIA 16506
PHONE (814) 833-7428 FAX (800) 432-8767 or (814) 833-9650

DISTINCTIVE BUILDERS HARDWARE

November 5, 2003

JLM Wholesale
3095 Mullen Ct.
Oxford, MI 48371

Please be advised that Burns Manufacturing warranties all products for one year from the date of invoice. The only exception is the finish on brass and bronze products, due to the fact that field conditions could cause a deterioration of the clearcoat beyond our control.

Sincerely,

Michael D. Burns

Michael D. Burns
Vice-President, Sales



*Providing Quality Service and
Products Since 1983*

Corporate Office

Cal-Royal Products Inc.

6605 Flotilla Street

Commerce, CA 90040-1614

Phone: 323-888-6601/ 800-876-9258 -- Fax: 323-888-6699 / 800-222-3316

Email:

South East Distribution

R & S. Mfg. Representatives

12632 – 59TH Way North

Clearwater, FL 33760

Phone: 727-535-2020 /

888-449-3667

Fax: 727-539-8810

Email:

Terms and Conditions of Sale

Ordering: All orders must be faxed to Cal-Royal products for confirmation before shipment.

Terms: Net 30 Days

Freight: Shipments are F.O.B. Commerce warehouse, \$1000.00 orders or more (\$2000.00 for Canada, \$3000.00 for Alaska, Hawaii and Puerto Rico) are shipped prepaid within the continental United States and Canada. Orders less than these amounts will be shipped freight prepaid and added to the invoice.

Changes, Cancellations, or Special Orders: Canceled orders subject to 10% service charge. Changes or cancellations to an order must be in writing and may result in additional charges for labor and/or materials. Changes may result in a delay in the scheduled ship date. Additions to orders will be entered as separate stand-alone orders and must qualify for all terms of sale, including discounts, on an individual basis. Changes or deletions resulting in an order size of less than our minimum will not be accepted. Orders for noncataloged, special or nonstandard items may not be canceled. Factory orders may not be changed within 30 days of the scheduled ship date.

Credit Approval: Acceptance of all orders is subject to approval of Cal-Royal Products, Inc. Trade references and banking information must accompany orders from new accounts.

Freight or Shortage Claims: Customer assumes all delivery risks of loss or damage. If cartons are lost or

damaged, immediately contact delivering carrier to make claim. If assistance is needed from Cal-Royal Products, Inc. please contact our Claims Department. Shortage claims must be made within seven working days from receipt of shipment. Cal-Royal Products, Inc. is not responsible or liable for any loss or shortage on merchandise to third party shipping.

Return of Merchandise: Claims for shortages and/or incorrectly filled orders must be filed with Cal-Royal Products, Inc. within 10 days of receipt of material. Price adjustments must also be made in writing to Cal-Royal within 30 days from receipt of invoice. No returned goods will be accepted without written approval from Cal-Royal. Credit will be based on upon the written authorization by Cal-Royal. Such returns must be prominently marked with the return goods authorization number and shipped prepaid. Returns, if approved, will subject to a minimum restocking charge of 20% for unopened cases of stock product and must be received in mint condition. Non stock materials are not returnable. Under no circumstances is Cal-Royal liable for incidental or consequential damages. Charge-backs will not be allowed. No cash refund given, only exchange or replacement only.

Merchandise Warranty: Goods are warranted against defects in manufacture for one year with the exception of door closers. The company makes no other warranty, and all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above.

The company's maximum liability hereunder is limited to the purchase price of the products in no event shall the company be liable for any consequential, indirect, incidental or special damages of any nature arising from the sale or use of this product, whether in contract, tort, strict liability or otherwise. Products will not be accepted for repair or replacement under this warranty unless we have given prior authorization for their return. Upon receipt of products returned for repair or replacement we will determine whether products qualify for repair or replacement under this warranty; if they do not, we will notify our customer of estimated costs of repair or replacement involved and will obtain authorization prior to proceeding. We have no liability to pay any costs of repair performed by anyone other than us, unless in each instance we have given prior written approval of such repair in which case we will pay what we consider to be the reasonable cost thereof.

All materials and finishes meet ANSI/BHMA standards at time of shipment. We do not warrant finishes exposed to hostile environments, such defect has been caused by corrosion or ordinary wear and tear.

Exception: Cal-Royal does not warrant ANSI A156.2 Grade 2 key-in-lever products ("SL" series) installed on educational facilities, and/or extensive high traffic doors.

Excel: Excel finish (605) lifetime warranty (Ashley Series). Cal-Royal extends a full lifetime warranty to the original user ("User") of Cal-Royal Excel finish ("Product") against tarnishing as long as the User occupies the residential premises upon which the Product was originally installed.

This warranty does not cover:

1. Scratches or abrasions.
2. Abused or misused Products.
3. Products used in commercial applications.

Customer is responsible for determining the suitability of our products for customer's use or resale, or for incorporating them into objects, or for applications which customer designs, assembles, constructs or manufactures.

GLYNN-JOHNSON WARRANTY

Glynn-Johnson (the "Company") warrants only to Customer that the products will be free from defects in material and workmanship for a period of 12 months from the date of shipment of the products. The Customer shall be obligated to promptly report any failure to conform to this warranty in writing to the Company within the warranty period provided above. Company's sole obligation under this warranty is limited to repairing or replacing, at its option, the defective products.

NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE WITH RESPECT TO THE PRODUCTS INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

The provisions of this limited warranty do not apply to products: (i) used for the purposes for which they are not designed or intended; (ii) which have been repaired or altered without Company's prior written consent; (iii) which have been subjected to misuse, abuse, negligence, or accident; (iv) which have been improperly stored, installed, maintained, or operated; (v) which have been used in violation of written instructions provided by Company to Customer; (vi) which have been subjected to improper temperature, humidity, or other environmental conditions; (vii) which have been affected by normal wear and tear; or (viii) which, based on Company's examination, do not disclose to Company's satisfaction non-conformance to the warranty.

The following costs and expenses are not covered by the provisions of this limited warranty: (i) labor costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return products to Company; (iii) normal maintenance; and (iv) economic losses. In addition, the provisions of this warranty are not applicable to anything other than defects in Company's material (products only) or workmanship.

CONSUMER PRODUCTS. With respect to "consumer products" as defined under the Magnuson-Moss Warranty Act ("MMWA"), the following statements are made.

(a) Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. **IF ANY IMPLIED WARRANTY IS PROVIDED UNDER THE MMWA, IT IS LIMITED TO THE DURATION OF THE WARRANTY PROVIDED ABOVE.** (b) Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. (c) This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

CONTINUOUS
ANY TIME, ANY DOOR, ANY PLACE
WARRANTY

CONTINUOUS
ANY TIME, ANY DOOR, ANY PLACE
WARRANTY



CONTINUOUS WARRANTY

- SELECT Products Limited will replace your SELECT Geared Continuous Hinge if it ever fails under normal use, as long as it was installed in accordance with the installation instructions enclosed with every new SELECT hinge.
- SELECT Products Limited warrants its Geared Continuous Hinges to be free from defects in material or workmanship.
- This warranty is continuous and has no time limit.

The durability delivered by SELECT Hinges' Pair-Matched™ hinge leaves, lifetime lubrication and anodizing after machining has been proven in independent performance testing surpassing 25,000,000 cycles.

The warranty that never ends for the hinge that never quits.SM


Grant Young
President



25,000,000

INDEPENDENT LAB TEST CYCLES



Robert Cronk
Vice President, Sales & Marketing

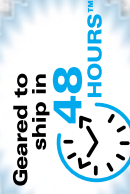


BHMA



SELECT Products Limited

9770 Shaver Road | Portage | MI 49024 | 800-423-1174 | www.select-hinges.com





Return and Warranty Policy Statement

1057246A • October 2006
Copyright © 2006, GE Security

Introduction

This *Return and Warranty Policy Statement* applies to GE Security equipment purchased directly from GE Security. If you have acquired GE Security equipment through a distributor, return the equipment to the place of purchase.

As all statements herein are subject to change, please check our website at www.gesecurity.com for the latest policy.

If you have questions about this policy, contact the appropriate customer service center.

Effective date of this policy: October 1, 2006.

Returning GE products

Before you can return any product to GE Security, you must obtain a return material authorization (RMA). This applies to all product returns, including warranty repair/replacements, nonwarranty repairs, credit returns, and advance replacements.

To obtain an RMA, contact the appropriate GE Security customer service center (see *Customer service centers*) for your product, and have the product and the following information ready:

- Original PO number
- SKU/part number
- Serial number

Customer Service will provide you with an RMA number and an RMA acknowledgment form that confirms your request.

Once you have the RMA, repackage the product appropriately (see *Packaging your shipment* on page 2) and attach the RMA acknowledgment form on the outside of the package. Then send the product to the return location given by the customer service center.

All products must be returned freight prepaid within 30 days of obtaining an RMA. We reserve the right to cancel the RMA after 30 days. If you fail to return the product within the 30 days, please contact Customer Service to get a new RMA.

We will not accept unauthorized returns or freight collection returns; we will return these to you at your expense.

If a returned product contains parts that are no longer available or repairable, we will contact you to discuss resolution and return of the material.

The repair department will evaluate all equipment returned for repair to determine warranty coverage and will resolve any questions that may arise during evaluation to make a final determination.

Note: Dealer and distributor return policies may vary based on prior contractual agreements. If you are a GE Security Pro dealer or GE Security Integrator, check our dealer program website at <http://www.gesecurity.com/dealerprograms> for additional warranty information.

Customer service centers

Edwards Fire office

- Phone: 800.655.4497
- Fax: 888.378.8778
- E-mail: est.rma@ge.com

Edwards Signaling office

- Phone: 800.336.4206
- Fax: 800.454.2363
- E-mail: customerservice.signaling@ge.com

International Fiber Systems (IFS) office

- Phone: 203.426.1180
- Fax: 203.426.3326
- E-mail: sales@ifs.com

Latin America office

- Phone: 305-593-4301
- Fax: 305-593-4300
- E-mail: InfraSecCustomerService.LatinAmerica@ge.com

Security Boca Raton office

- Phone: 888 GE Security (888.437.3287)
- Fax: 561.998.6232
- E-mail: rs-bctorderentry@ge.com

Security Tualatin office

- Phone: 888 GE Security (888.437.3287)
- Fax: 503.691.7566
- E-mail: gesecuritycustserv@ge.com

Warranty repair/replacements

Subject to the terms of the limited warranty in effect at the time of purchase, GE Security will repair or replace a product that fails to meet the terms provided, within the product's warranty period. The actual warranty period starts from the date of shipment from GE Security's facility or point of origin, and varies based on product category and type of equipment, as shown in *Table 1* on page 2.

For all warranty repairs, GE Security will cover parts and labor. We will return equipment via the same incoming ship method at no additional charge. If you request a different return ship method, we will charge for the full shipping cost.

Nonwarranty repairs

Nonwarranty repairs are granted an extended warranty of 90 calendar days for all products except for fire products, which are granted an extended warranty of one year.

For all nonwarranty repairs, GE Security will provide you with a repair estimate that includes charges for parts, labor (in half-hour increments), and all shipping. Repair charges may be based on a flat rate or parts and labor, and will vary based on actual equipment and condition. You may pay for nonwarranty repair charges by purchase order or credit card.

Note: Nonwarranty restrictions do not apply to IFS equipment.

Credit returns

GE Security will refund or credit new, standard production items that are unused and in original shipping cartons, for a period of 60 days from the original date of shipment. All returned merchandise is subject to a 20% restocking fee.

You may return fire-related merchandise for credit up to 365 days from the date of shipment or invoice, but any returned product is subject to a 25% restocking fee if your credit request comes more than 60 days after the original ship date.

You must use credit within one year of the date of issue.

Note: Credit is not available for custom products.

Advance replacement

Advance replacement products are new or like-new refurbished products and carry a full original equipment warranty. GE Security will send advance replacement product to replace defective equipment that has failed upon initial install for up to 60 days from the original date of shipment and up to 365 days for select equipment.

We will ship advance replacements via ground the next business day. (We may ship emergency replacements by air the same day, after we verify that the product is defective.)

Our repair department will evaluate the returned product to determine whether it is a warranty or nonwarranty replacement and bill you accordingly.

Advance replacements will be invoiced at shipment and credited upon receipt of the defective product. Invoices will remain outstanding if the returned product does not qualify under the replacement terms.

Note: Advance replacement is not available for custom products.

Refurbished B-stock products

GE Security occasionally offers select products for sale as B-stock—units that have been used in the field and refurbished. B-stock and advance replacement products—though they may come from the same pool of products—are covered by different warranty conditions and durations.

B-stock products come with a 90-day limited warranty.

Packaging your shipment

Protecting the value of returned products by packaging and shipping them correctly is your responsibility. We reserve the right to deny warranty coverage for any damage caused by failing to meet the following packaging requirements:

- All electronic components must be taped and/or contained in their original electrostatic protective packaging or an equivalent substitute.
- All parts must be packed securely inside the external shipping carton to prevent mechanical damage.
- External packaging must be sufficient to protect the contents from the usual hazards of shipping.

Product warranty periods

Table 1 lists warranty durations for most GE security equipment, sorted by category. All warranty periods start from the date of shipment from GE Security's facility or point of origin.

For items that do not appear in Table 1, contact Customer Service or your sales rep for the applicable policy.

Table 1. Product warranty periods

	Product	Warranty
Access	Proximity readers	Lifetime
	Cards (minimum 10 cards for return)	5 years
	Manufactured hardware	2 years
	Magstripe cards	1 year
	Topaz, Diamond, Sapphire, Alliance, other software products	1 year
Fire	Fire alarm control panels	3 years
	Heat and air duct detectors	3 years
	Heat detectors	3 years
	Notification appliances	3 years
	Pull stations, fire stations	3 years
	Smoke detectors	3 years
Healthcare	Manufactured hardware	3 years
	Computers, file servers, monitors, touchscreens	1 year
	Pillow speakers, call cords, remote controls	1 year
	All custom items	1 year
Home	Fuses, lamps, batteries	None
	Smart ConnectionCenter sheet metal parts and wire	40 years
	Smart ConnectionCenter passive modules and components	5 years
Intrusion	Smart ConnectionCenter powered modules and components	3 years
	Hardwired contacts	5 years
	Hardwired sensors	5 years
	Wireless sensors	2 years
Video	Security controls	2 years
	IFS fiber optic products	Lifetime
	Fiber Options fiber optic products	5 years
	Digiplex, traditional cameras	3 years
	VideoIQ, StoreSafe, ProBridge, DVMRe Triplex, DVMRe Pro, SymDec	3 years
	Digia	3 years ^a
	CyberDome	3 years
	Legend and Accord PTZ cameras	2 years
Voice	Monitors (traditional, LCD, MobileView)	1 year
	Manufactured hardware	3 years
	Computers, file servers, monitors, touchscreens	1 year
	Remote controls	1 year
Other	Fuses, lamps	None
	Edwards Signaling products	2 years
	GE-branded third-party OEM (original equipment manufacturer) product	OEM warranty
	B-stock products	90 days

- a. Digia digital video recorders have a one-year warranty on hard disk drives. All other components are warranted for three years.

Rockwood Manufacturing Company (“Rockwood”) warrants to purchasers of Rockwood Products sold in the United States of America that its products when properly delivered, installed and maintained, under normal use and service conditions, will be free from defects in material and workmanship for a period of one year from the date of delivery. Because of variations in atmospheric and climatic conditions, Rockwood does not warrant that its products will maintain a “like new” appearance for any length of time, so this warranty does not extend to the appearance of Rockwood’s products. Rockwood shall have no responsibility other than the repair or replacement of defective products.

Purchasers should contact Rockwood upon receipt of any product claimed to be defective. If an in-plant inspection is necessary, purchasers should obtain a Return Goods Authorization and then send the product freight paid to Rockwood. If, upon inspection, the product is determined by Rockwood to be in violation of this warranty, Rockwood will repair or replace the defective product promptly.

There are no other express or implied warranties of Rockwood’s products.

THE FOREGOING WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED. IN NO CIRCUMSTANCES WILL ROCKWOOD BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OR SALE OF ITS PRODUCTS OR ARISING OUT OF A BREACH OF ITS WARRANTY OF ITS PRODUCTS.

The foregoing limitations and exclusions are intended to be effective to the maximum extent of the law.

Adams Rite Manufacturing Company (hereinafter ADAMS RITE) manufactures its products in a manner to be free of defects. Should any defect of manufacture (in material or workmanship) occur in its products ADAMS RITE, upon prompt notification and proof to its satisfaction that the product was defective in manufacture for the use intended by ADAMS RITE, will at its option, exchange the product, repair the defect or refund the price charged by ADAMS RITE, FOB factory based on the following schedule:

- All mechanical products for five (5) years from date of manufacture.
- All electrical products for three (3) years from date of manufacture except Exit Devices with SE option.
- SE Exit Devices: One (1) year warranty for Exit Devices with SE option. Installing SE Exit Devices with PS-SE power supply extends the warranty to three (3) years.
- Ultraline Electric Strikes for five (5) years from date of manufacture.

Limitations and Exclusions:

This is a limited warranty and is in lieu of all other warranties (including the implied warranties of merchantability and fitness for use) and under no circumstances shall ADAMS RITE be liable for any incidental or consequential damages or losses.

This warranty covers products as outlined above manufactured from May 1, 2003 forward.

THIS WARRANTY DOES NOT COVER DAMAGES FROM SUCH CAUSES AS ABUSE, ACCIDENT, NEGLIGENCE, FIRE OR FREIGHT DAMAGE.

Returned Goods:

Defects or errors for which we are responsible will be corrected promptly. Defective merchandise will be credited or replaced in accordance with our LIMITED WARRANTY upon inspection by Adams Rite. Written authorization must be obtained from the factory and the goods returned to us prepaid. Merchandise ordered in error by the customer is subject to a minimum 35% restocking charge if returned within 90 days of receipt. Merchandise returned 90-120 days from receipt is subject to a 50% restocking charge. Credit will not be allowed on items held longer than 120 days.

Return Material Authorizations (RMAs) will be closed if the goods are not received within 30 days of issuance.

Cancellation:

Orders that require modifications and special materials or are non-stock items are subject to cancellation charges based on manufacturing and material expenses incurred.

HAGER COMPANIES

139 VICTOR STREET
P.O. BOX 12300
ST. LOUIS, MO 63157-0300
314-772-4400
FAX: 314-772-0744



ONE YEAR WARRANTY

***Sliding Door Hardware, Trim and Auxiliary, Thresholds and Weatherstripping, Door Closer-5400 Series, Exit Device-4700 Series, ECCO, Pivots, Residential Hinges, Architectural Hinges-Electric, Architectural Hinges-Slip-Butts, Roton-Electric, Stainless Steel-Electric.**

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products identified above which the Company sells under the "Hager" trademark or trade name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of one year from date of delivery.*

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company will not pay for the costs or repair performed other than in accordance with this warranty. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be sent to Hager Companies, 139 Victor Street, St. Louis, Missouri 63104 within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.

HAGER COMPANIES

139 VICTOR STREET
P.O. BOX 12300
ST. LOUIS, MO 63157-0300
314-772-4400
FAX: 314-772-0744



ONE YEAR FINISH WARRANTY

***Exceptions: 10B – No warranty on Steel Architectural Hinges.**

Subject to the limitations of liability set forth below, Hager Companies, ("Manufacturer") hereby warrants to the original purchaser ("Purchaser") of each product listed below (the "Products") that were purchased through a Manufacturer-authorized distributor, that the Product, when applied in accordance with all Manufacturer instructions and for the purposes intended, will not chip, peel or tarnish for one year following the date of application. This warranty excludes chips, peeling or tarnish caused by scratches or abrasions, incorrect application, misuse, abuse or deterioration of the Product due to the use of paints solvents and other chemicals. **THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY MANUFACTURER WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXCLUDED.**

In the event of a failure within the applicable warranty period, Purchaser should send the Manufacturer, at the address set forth below, a written notice which identifies the Product, its application and the nature of the claimed defect. Upon receipt of such notice, Manufacturer will inform Purchaser where to ship the Product, shipping charges prepaid, for examination. In the event that such examination reveals a defect covered by this warranty, Manufacturer will either replace the Product or refund the original purchase price, as determined in Manufacturer's sole discretion. This is the sole and exclusive liability of the Manufacturer under this warranty or otherwise.

MANUFACTURER SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED ON CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL MANUFACTURER'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCT GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL MANUFACTURER'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THE PRODUCTS OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost or capital or loss of damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the laws of the State of Missouri, without regard to its conflicts of law principles. Manufacturer and Purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the Products.

Mail all warranty claims to:
The Hager Companies
139 Victor Street
St. Louis, MO 63104
Attn: _____

The Products covered by this warranty are: _____

HAGER COMPANIES

139 VICTOR STREET
P.O. BOX 12300
ST. LOUIS, MO 63157-0300
314-772-4400
FAX: 314-772-0744



10B FINISH WARRANTY STATEMENT

Note: Hager only warrants US10B finish over brass or bronze base material. If steel base material is necessary, Hager recommends US10A lacquer finish.

HAGER COMPANIES

139 VICTOR STREET
P.O. BOX 12300
ST. LOUIS, MO 63157-0300
314-772-4400
FAX: 314-772-0744



LIFETIME WARRANTY

*Locks, Closers (exceptions: 5400 Series), Exit Devices (exceptions: 4700 Series), Roton (Exceptions: Electric), Stainless Steel Continuous Hinges (Exceptions: Electric), Architectural Hinges including Tri-Con (Exceptions: Electric & Slip Butts).

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products which the Company sells under the Hager name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of the useful life of the building in which originally installed.

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company will not pay for the costs or repair performed other than in accordance with this warranty. THE COMPANY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS PROVIDED BY THE COMPANY GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL THE COMPANY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be sent to Hager Companies, 139 Victor Street, St. Louis, MO 63104, USA, within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.

WARRANTY

Dor-O-Matic warrants its products manufactured to be free from defects in materials and workmanship for a period of ten (10) years from the date of manufacturer, except for the OHC100 and SCR85 products, which have a five (5) year limited warranty (see Table below for warranty periods).

PRODUCTS	YEARS
SC60, SC70, SC80 AND SC90 SURFACE CLOSERS	10 YEARS
OHC100A CONCEALED CLOSERS	5 YEARS
SCR85 CLOSERS	5 YEARS

This limited warranty does not cover products that (i) are not the proper size for the application; (ii) are not installed in accordance with Dor-O-Matic's published installation instructions; (iii) are installed with improper or incorrect parts [Note: It is recommended that the products be installed with the Dor-O-Matic fasteners provided with the product.]; (iv) have been, in the opinion of Dor-O-Matic, modified, repaired, or altered in any way without the express written consent of Dor-O-Matic; (v) are used for purposes which they are not designed or intended; or (vi) are subjected to misuse, abuse, negligence, or accident. The following costs and expenses are not covered by the provisions of this limited warranty: (i) labor costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return products to Dor-O-Matic; (iii) normal maintenance; and (iv) economic losses.

Dor-O-Matic will replace the products which, in the opinion of Dor-O-Matic, are found to be defective, provided said products are returned to Dor-O-Matic, Warranty and Replacement Department, 121 West Railroad Avenue, P.O. Box 100, Princeton, Illinois USA 61356-0100.

DOR-O-MATIC SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY CLAIM WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This limited warranty is in place of all other warranties, expressed or implied, and excludes any warranties of fitness for a particular purpose or merchantability. No agent, representative, dealer, or employee of Dor-O-Matic has the authority to increase or alter the obligations of this limited warranty.

Note: Should the Product be considered a "consumer product" as may be covered by the Magnuson-Moss Federal Warranty Act, please be advised that: (1) Some states do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply; and (2) This warranty gives specific legal rights and a user may have other rights which may vary from state to state.

DOR-O-MATIC®

IR Security & Safety
121 West Railroad Avenue
Princeton, IL 61356

Warranty

Warranty: The Company warrants that the product manufactured by it and delivered hereunder will be free of defects in material and workmanship for a period as follows: (1) exit devices and trim for 24 months from the date of shipment; and (2) electrified exit devices and other electrified products for 12 months from the date of placing the product in operation or 18 months from the date of shipment, whichever shall first occur. The Purchaser shall be obligated to promptly report any failure to conform to this limited warranty, in writing, to the Company within said limited warranty period, whereupon the Company shall, at its option, correct such nonconformity, by suitable repair to such product or, furnish a replacement part F.O.B. point of shipment; provided the Purchaser has stored, installed, maintained and operated such product in accordance with good industry practices and has complied with specific recommendations of the Company. Accessories or product furnished by the Company, but manufactured by others, shall carry whatever warranty the manufacturers have conveyed to the Company and which can be passed on to the Purchaser. The Company shall not be liable for any repairs, replacements, or adjustments to the Product or any costs of labor performed by the Purchaser or others without the Company's prior written approval.

The Purchaser shall not operate product which is considered to be defective, without first notifying the Company in writing of its intention to do so. Any such use of product will be at the Purchaser's sole risk and liability and will not be covered by this limited warranty.

The effects of corrosion, erosion and normal wear and tear are specifically excluded from this limited warranty. Performance warranties are limited to those specifically stated within the Company's proposal. Unless responsibility for meeting such performance warranties are limited to specified shop or field tests, the Company's obligation shall be to correct in the manner and for the period of time provided above.

The Company makes no other warranty or representation of any kind whatsoever, expressed or implied, except that of title, and all implied warranties of merchantability and fitness for a particular purpose, are hereby disclaimed. No agent, representative, dealer, or employee of Company has the authority to increase or alter the obligations of this limited warranty.

Correction by the Company of nonconformities whether patent or latent, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of the Company for such nonconformities, whether based on contract, warranty, negligence, indemnity, strict liability or otherwise with respect to or arising out of such Equipment.

Questions? Call: 1-877-243-4830 / FAX: 1-877-793-6177

Call **IRFASTTRACK** for 24-hour/5-day product availability. 1-866-ICALLIR (1-866-422-5547)

Prices subject to change without notice

Norton® Limited Warranty

Yale Security Inc. (the "Company") warrants that its products sold under the Norton® trade name in the United States of America are free from defects in workmanship and materials under normal use and service.

This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, use with unauthorized non-Norton products or parts, or the effects of erosion, or corrosion on the finish. This warranty is void if any modification is made to the product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making modification.

The only liability of the Company in tort or contract whether under this warranty or otherwise shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty. The warranty period after delivery to the original purchaser in all cases is as follows:

Norton® Door Controls:	
Series 1700 and 9300BC closers	5 years
Electromechanical closers	2 years
Power Track® closers	2 years
5700 Series LEO®	2 years
6900 PowerMatic® Operators	2 years
2800 Cam Action Closers	10 years
All other door controls	10 years
Aluminum shells of all Norton® door controls (in the building in which originally installed)	Life of building

The Company will not pay for the cost of repair performed other than in accordance with this warranty.

Written notice of a product or component part believed to be defective as covered by this warranty should be sent to Yale Security Inc., 1902 Airport Road, Monroe, North Carolina 28110, and should include your name and address, an identification of the product or component part and a brief description of the defect. Upon receipt of such notice, the Company will inform you where to ship such product or component part, shipping charges prepaid, for examination and, in the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced.

This warranty is in lieu of all other express warranties. To the extent permitted by law, all implied warranties are limited to the duration of this warranty. Yale Security Inc. shall not be liable for any incidental or consequential damages.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

For more specific warranty information, please contact us at:

Norton Door Controls
1902 Airport Road
Monroe, NC 28110 USA
Tel: 800-438-1951, Fax: 800-338-0965
www.nortondoortcontrols.com

An ASSA ABLOY Group company

43002-11/06R

ASSA ABLOY



Limited Warranty

ASSA ABLOY

Corbin Russwin, Inc. (Company) warrants that its products sold under the Corbin Russwin and Design® trade name in the United States of America are free from defects in workmanship and materials under normal use and service. This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-Corbin Russwin products or parts. This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of the Company in tort or contract whether under this warranty or otherwise shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time frame listed below, after delivery to the original purchaser.

Pyramid Cylinders	5 years
CL3200 Series Security Bolt Lever Locksets	2 years
CL3300 Series Cylindrical Locksets	7 years
CL3500 Series Cylindrical Locksets	7 years
CL3800 Series Cylindrical Locksets	7 years
ML2000 Series Mortise Locksets	10 years
Electrified Locksets	2 years
ED6000, ED7000, ED8000 Series Exit Devices & Trim	1 year
ED4000, ED5000 Series Exit Devices & 900 Series Trim	5 years
All Other Exit Device Trim	1 year
Electrified Exit Devices	2 years
FE6800	7 years
Access 800® CL33800 Cylindrical	7 years (mechanical), 2 years (electrical)
Access 800® ML20800 Mortise Locks	10 years (mechanical), 2 years (electrical)
Access 800® ED5000 x 9800 Exit Devices	5 years (mechanical), 2 years (electrical)
DC3200 Series Closers	5 years
DC4600 Series Closers	2 years
DC6200 & DC6400 Series Closers	10 years
DC8000 Series Closers	10 years
All Other Corbin Russwin Products	1 year
MicroShield™ Finish	1 year
Infini-T® Finish	Lifetime

Finishes:

Corbin Russwin finishes are covered by a limited warranty period of one year after invoice date. Infini-T® finish is warranted against corrosion and tarnishing for lifetime of the product.

Warranty Requirements for Cylinders Factory or Field Combined:

Cylinders shall be periodically lubricated depending on environmental conditions. Dry graphite, molybdenum disulfide or Polylube™ are recommended. Petroleum-based liquid lubricants should only be used in cylinders in harsh or corrosive environments and should not be mixed with dry lubricants.

Warranty Requirements for Cylinders Field Combined:

1. Keys shall be cut to the Corbin Russwin key biting specifications required for the particular keyway and depth system.
2. All pin lengths shall be selected according to prevailing factory standards.
3. Original Corbin Russwin cylinders and cylinder components, including pin tumblers and key blanks, shall be used.

We reserve the right to void the warranty if we deem that a malfunction is a result of non-original components which do not conform to Corbin Russwin standards.

Keying Systems:

All bittings shall be originated or authorized by the Corbin Russwin Key Systems Department to be compatible with one another in a specific type of cylinder (Pyramid, conventional, security, master ring, interchangeable core) and within a particular keying system.

All components of electromagnetic products are covered by a limited warranty period of one year after invoice date thereof of the original purchaser from us. Product repair or replacement, or associated charges, will not be accepted under this warranty unless prior authorization from Corbin Russwin has been given. Upon receipt of products returned for repair or replacement, we will determine whether products qualify for repair or replacement under this warranty. If they do not, we will obtain authorization prior to proceeding. We have no liability to pay any costs of repair performed by anyone other than qualified personnel authorized by Corbin Russwin prior to the work being done. The Company will not pay for the cost of repair performed other than in accordance with this warranty. Written notice of a product or component part believed to be defective as covered by this warranty should be sent to Corbin Russwin, Inc. 225 Episcopal Road, Berlin, CT 06037, and should include your name and address, an identification of the product or component part and a brief description of the defect. Upon receipt of such notice, the Company will inform you where to ship such product or component part, shipping charges prepaid, for examination and, in the event such examination reveals defect covered by this warranty, the product will be repaired or replaced. The Company reserves the right to replace discontinued product with an equivalent product as deemed by the Company.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. CORBIN RUSSWIN, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Corbin Russwin Architectural Hardware • 225 Episcopal Road, Berlin, CT 06037 • phone: 800-543-3658 • Fax 800-447-6714 • www.corbinrusswin.com



Terms and Conditions

Standard Terms and Conditions

The following Terms and Conditions ("Terms") apply to the sale by Hanchett Entry Systems, Inc. ("HES") of HES and Folger Adam EDC products and services ("HES products").

All transactions are subject to the latest published Terms except to the extent modified by a written agreement between the purchaser and HES executed prior to an accepted order. The purchaser agrees that HES' acceptance of any purchase order delivered by purchaser is subject to and conditioned upon these Terms. Purchase orders, quotation requests, or acknowledgements which have clauses contrary to these Terms are not binding on HES, unless specifically approved in writing by an authorized agent of HES. No order shall be binding on HES until received and approved by HES. HES expressly reserves the right to correct clerical, stenographic, and other obvious errors at any time.

Pricing

All prices are subject to change without notice. No prices are guaranteed. All shipments will be made at prices prevailing at the time of acknowledgment.

Payment Terms

Standard terms are net 30 days of invoice date.

Credit Terms

Credit terms must be established by completing an HES credit application and submitting it to HES for approval. Accounts not paid within 30 days of the date of the invoice will be considered past due, with interest accruing at 2% per month beginning on the 31st day after the date of the invoice. An order received on an account which has not been paid within 45 days from the date of invoice will not be processed until the account is current. An account remaining unpaid 60 days after the date of the invoice may be referred for collection and credit will be cancelled. HES reserves the right to revoke any credit extended to a purchaser because of purchaser's failure to pay for any goods when due or for any other reason deemed good and sufficient by HES, and in such event all subsequent shipments shall be paid for on delivery.

Freight Terms

All goods are delivered for shipment from the HES plant in Phoenix, Arizona. Purchaser agrees to pay the trucking, railway and freight charges on the goods from the point of shipment to the destination. Purchaser assumes the risk of loss or damage to the goods while in transit from the point of shipment.

Delivery

Delivery is contingent upon conditions at time of order and is subject to change. HES shall not be liable for failure or delay in shipping goods if such failure or delay is due to an act of God, war, labor difficulties, accident, inability to obtain containers or raw materials, or any other causes. Any claims of shortages must be made within 30 days of shipment and are subject to approval. HES reserves the right to make delivery in installments. Installments shall be separately invoiced and paid for when due, without regard to subsequent deliveries. Delay in delivery of an installment shall not relieve the purchaser of its obligation to accept remaining deliveries.

Changes and Cancellations

Changes to or cancellations of orders must be made in writing and delivered by email, fax or regular mail. Cancellations made after HES has issued an order acknowledgment are subject to HES approval, and are subject to a \$25 processing fee in addition to any cost incurred by HES as a result of the original order.

Warranty

HES products are generally governed by an express, limited warranty ("Warranty"). All new HES products are warranted to be free from manufacturing or design defects for a period, from date of manufacture, as follows:

1 Year 'Hassle-Free' Guarantee: All HES products, including all Series electric strikes, electromechanical locks, security controls, power supplies and electrical components.

Mechanical Components Warranty:

- **3 Years:** 7000 Series electric strikes and 660 electromechanical locks
- **5 Years:** 300, 700, HT1006, HT5000, 1006, 4500, 5000, 5200, 7500, 9500 and 9600 Series electric strikes
- **Lifetime:** RF5010-IA, RF5010-EA, RF5210-IA and RF5210-EA Series hybrid electric strikes



Terms and Conditions



Standard Terms and Conditions (continued)

Electrical Components Warranty:

- **Year:** All Series electric strikes
3-5 Years: *Installing a SMART Pac II™ power controller with any new product extends the 1 year warranty on electrical components, including the SMART Pac II™, to the 3-5 year warranty term applicable to each Series mechanical components as outlined above*
Lifetime: RF5010-IA, RF5010-EA, RF5210-IA and RF5210-EA Series hybrid electric strikes

The scope of this Warranty shall be limited to the replacement, but not installation, of the defective products. This Warranty is valid in the USA and Canada only. This Warranty also does not apply to products that have been misused or damaged by accident or by any acts of humans (other than HES personnel), war, terrorism, animals, pressure, biological, nuclear, or chemical agents, nature or the government or altered or repaired outside the HES factory. The purchaser accepts the products "as is". HES MAKES NO OTHER WARRANTY EXPRESS OR IMPLIED; AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXCEED THE LIMITS OF THE FOREGOING WARRANTY, ARE HEREBY DISCLAIMED BY HES.

Procedure for Claiming Under Warranty or Returns

Requests to return HES products should be made within 18 months from date of order and HES reserves the right to request date of manufacture and other product information. On goods returned for customer convenience, HES also reserves the right to request original packaging. An RMA (Return Material Authorization) must be obtained from authorized personnel of HES before any HES product may be returned. Upon inspection by HES, a decision will be made to repair, replace, or issue a credit for the HES product. This decision will be made solely by HES in accordance with the provisions of these Terms. Obsolete products will not be accepted for return.

Transportation charges and insurance on all returned materials must be prepaid by the purchaser. On goods returned for customer convenience, when the purchaser returns materials in compliance with these Terms which are accepted by HES, the purchaser may be issued a credit for 65% of the purchase price, with 35% charged by HES for handling and reprocessing. All refunds will be in the form of a credit.

Limitation of Liability

To the extent permitted by law, HES and its agents and affiliates (collectively "HES Parties") shall not be responsible for, and the purchaser hereby assumes the risk of, and hereby releases HES for any damages or injury whatsoever (including, without limitation, incidental or consequential damages, damages for lost profits or business interruption, and punitive damages) caused by or related to any use of HES Products, regardless of any error, omission, interruption, defect, failure of performance, delay in operation or transmission, even if HES has been advised of the possibility of such damages. If, notwithstanding the foregoing limitations, HES has any liability to the purchaser despite the foregoing limitations, the purchaser agrees that the HES' total liability to the purchaser for all losses, damages, and causes of action, whether in contract, equity, tort (including without limitation, negligence and gross negligence), or otherwise, will not exceed the amount the purchaser paid to HES for the HES products.

Any action or arbitration brought against the HES pertaining to or in connection with the HES Products must be commenced and served upon HES within one (1) year after the date the cause of action arose, and not thereafter. Failure to abide by such deadline will constitute a complete defense for the HES Parties to the purchaser's claims.

No Third Party Liability

If the purchaser uses the HES Products on behalf of others or provides to others any products referenced herein, the HES Parties shall have no liability to such persons whatsoever, and the purchaser agree to defend and indemnify the HES Parties from any and all claims and demands asserted against them, and from any legal fees, costs and other expenses that the HES Parties incur therewith.

Governing Law and Jurisdiction

These Terms are governed by the laws of the State of Arizona, U.S.A. but without regard to its principles of conflict of laws. For any interpretational disputes relating to, or claims arising from, these Terms, the purchaser agrees to the exclusive jurisdiction of the Superior Court of Arizona in Maricopa County, provided, however, that such restriction shall not apply to legal actions initiated or brought by HES. Upon request by HES, all disputes concerning and claims arising from the foregoing shall be referred to binding arbitration in Maricopa County, Arizona by an arbitrator selected only by the Superior Court of Arizona in Maricopa County. The purchaser hereby waives its right to a jury with regard to claims against the HES Parties hereunder. The language used in these Terms shall not be construed strictly against HES.



Warranty and Returns

Return Material Authorization (RMA) Policy

Please read the following RMA policy before requesting a RMA.

- 1.0 Warranty Policy
- 2.0 Returns (RMA) Policy
- 3.0 Stock Rotation Policy
- 4.0 Repairs Policy

1.0 Warranty Policy

International Electronics, Inc. (IEI) warrants its products to be free from defects in material and workmanship when they have been installed in accordance with the manufacturer's instructions and have not been modified or tampered with. IEI does not assume any responsibility for damage or injury to person or property due to improper care, storage, handling, abuse, misuse, normal wear and tear, or an act of God.

IEI's sole responsibility is limited to the repair (at IEI's option) or the replacement of the defective product or part when sent to IEI's facility (freight and insurance charges prepaid) **after obtaining IEI's Return Material Authorization**. IEI will not be liable to the purchaser or any one else for incidental or consequential damages arising from any defect in, or malfunction of, its products.

Except as stated above, IEI makes no warranties, either expressed or implied, as to any matter whatsoever, including, and without limitation to, the condition of its products, their merchantability, or fitness for any particular purpose.

Warranty Periods Are:

- 1-Year PowerKey
- 1 Year eMerge Series
- 2 Years Door Gard & Secured Series Products
- 2 Years LS Series
- 2 Years Glass Break
- 5 Years "e" Series Keypads

All products have date code labeling and/or serial number labeling to determine the warranty period.

2.0 Returns (RMA) Policy

Most Problems can be solved with the assistance of Technical Support. Please call Technical Support at (800) 343-9502 to try to resolve issue before requesting a RMA #.

No merchandise will be accepted by IEI without prior authorization in the form of a Return Material Authorization Number (RMA#). An authorized RMA# must be obtained by contacting Customer Service. All unauthorized returns or those that have **RMA#'s older than 30 days will be refused** and placed in the hands of the carrier at the cost of the shipper. Customers are responsible for Customer-requested expedited shipping costs. Also, items that are found to be either out of warranty, Customer-damaged, or paid repairs are subject to shipping costs charged to the Customer. **All returns must be properly packaged to prevent shipping and handling damage.**

Section 2.1 60-Day Over-The-Counter Exchange

IEI offers a no questions asked exchange for product returned **within a period of 60 days from the initial date of purchase**. Product may be exchanged at the original place of purchase. A valid proof of purchase and authorized RMA# is required and must accompany the product for 60 day over-the-counter exchange's. Distributors will receive new product, Dealers will receive either repaired or new product.

Section 2.2 In – Warranty Returns.

Product returned **after a period of 60 days, but within the warranty period (listed in Section 1.0 of this policy)**, will be *either replaced (with a new or refurbished unit) or repaired* provided that the product has been installed in accordance with the manufacturer's instruction and has not been modified, tampered with, or damaged.

Continued on next page

Section 2.3 Advanced Replacement Products.

IEI provides extended product support by approving advance replacement units in the event that IEI technical support can't resolve the operating performance issue over the phone. To qualify for advanced replacement, the effected customer must contact IEI Technical Support and allow them an opportunity to fix the problem prior to issuing an RMA Authorization number. If the replacement product is not received back at IEI within 14 calendar days, the customer will be invoiced for product.

Whenever possible, the customer should check for replacement unit at their local distributor. An advance replacement unit will be issued as long as individual has approved IEI RMA number.

As part of the exchange process, Distributor will receive new replacement unit directly from IEI. If for any reason the returned unit is not found defective, out of Factory warranty, or damaged by customer, they will be billed for Advance replacement unit.

3.0 Stock Rotation/Adjustment Policy

It is our joint responsibility to ensure that distributor-stocked products are sold within a reasonable amount of time. Inventory checks should be performed to ensure that products are being sold as planned. It is the distributor's responsibility to contact IEI when products are not being sold as planned.

No merchandise will be accepted for return by IEI without prior authorization in the form of a Return Authorization Number (RMA#) an authorized RMA# can be obtained by contacting IEI Customer Service at (800) 343-9502. Stock rotation returns require authorization from IEI Sales Management. *Unauthorized returns and/or returns exceeding 30 days from issue date of the RMA# will be refused and placed in the hands of the carrier at the cost of the shipper.*

Only Distributor-stocked products that are less than 9 months old can be rotated into factory stock. These products MUST be in their original packaging, not have been opened, and be complete with all original components and documentation. IEI will impose a 30% restock fee and/or require an off-setting new order for equipment valued equal to or greater than the value of the return. Under no circumstances will IEI accept return of special order products, including numbered cards.

4.0 Repair Policy

A product is out of warranty if it does not fall within the appropriate warranty coverage period, is damaged by customer, or is damaged by an act of God.

A purchase order for \$75.00 is required before IEI issues any out-of-warranty RMA number to a customer.

Section 4.1 Evaluations (For products out-of-warranty with unknown status.) –

Evaluations will be performed at a cost to the customer of \$75 per product to be evaluated. Evaluations will include a detailed report of failures (if any) when returned to customer.

Section 4.2 Repairs

Repairs will be performed at the customer's request. Cost of the repair will include the Evaluation Fee, Material Costs, and Shipping Costs back to the customer. (Pricing available upon request). Units left in-house pending repair and/or purchase order authorization for 5 business days or more will be shipped back to the customer at their expense.

All items repaired are covered by a 1-year warranty, with proof of service in themform of an IEI invoice. If an item fails within this 1-year period, repairs will be performed at no cost to the customer.

IEI reserves the right to repair or replace at our discretion. If a repair cannot be done or replacement cannot be found, as may be the case with obsolete product, reasonable efforts will be made to find a suitable equivalent.

**** Normal turn around time for processing repair units is 10 business days.**

International Electronics, Incorporated

427 Turnpike Street
Canton, MA 02021

Phone: 781-821-5566

Fax: 781-821-4443

Toll Free, in Massachusetts: 800-733-9502

Toll Free, Outside Massachusetts: 800-343-9502



IMPORTANT NOTICE

GUARANTEE / WARRANTY

1. Impro warrants that the products furnished under this agreement will be free from material defects in material and workmanship for a period of three years from the date of shipment. CUSTOMER shall provide notice to Impro of each such defect within one week after CUSTOMER's discovery of such defect. The sole obligation and liability of Impro under this warranty shall be to repair or replace at its sole discretion, but without cost to CUSTOMER, the product which is so defective and as to which such notice is given.
2. Upon request by Impro the product or part claimed to defective shall immediately be returned at CUSTOMER's expense to Impro. Replaced or repaired products or parts will be shipped to CUSTOMER at the expense of Impro.
3. There shall be no warranty or liability for any product which has been subject to misuse, accident, negligence, failure of electric power or modification by CUSTOMER without Impro's written consent. Final determination of warranty eligibility shall be made by Impro. If a warranty claim is considered invalid for any reason CUSTOMER will be charged for services performed and expenses incurred by Impro in handling and shipping the returned item.
4. As to replacement parts supplied or repairs made during the original warranty period, the warranty period of the replacement or repaired part shall terminate with the termination of the warranty period with respect to the original product.
5. As Impro has no control over where the product is used, or how it is installed, no liability for any consequential damage can be accepted, whether due to malfunction, design, deficiency, implementation or any cause whatsoever.
6. Impro does not guarantee interfacing compatibility of any product with any third party equipment, regardless of any standards which may be applicable. Connecting third party equipment to any Impro product may compromise the functionality of the Impro equipment and render it inoperative.
7. Impro shall have no liability for consequential loss suffered by CUSTOMER or its customer and CUSTOMER hereby waives and abandons any right which it may have to claim damages from Impro or to join Impro as a defendant in any action for damages which may be brought against CUSTOMER by reason, direct or indirect of any defect in any unit, and indemnifies Impro against any claim for damages which may be made against it by CUSTOMER's customer by reason direct or indirect of any defect in the unit.
8. The foregoing warranty constitutes Impro's sole liability and CUSTOMER's sole remedy with respect to the products and is in lieu of all other warranties, liabilities and remedies, except as thus provided, Impro disclaims all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.
9. Impro reserves the right to nullify the products' guarantee or warranty where the metal-oxide varistors have not been properly installed.

Standard Terms and Conditions

Folger Adam EDC is a division of Hanchett Entry Systems, Inc. ("HES"), an ASSA ABLOY Group company. The following Terms and Conditions ("Terms") apply to the sale by HES of Folger Adam EDC products and services ("Folger Adam products").

All transactions are subject to the latest published Terms except to the extent modified by a written agreement between the Purchaser and HES executed prior to an accepted order. The purchaser agrees that HES' acceptance of any purchase order delivered by purchaser is subject to and conditioned upon these Terms. Purchase orders, quotation requests, or acknowledgements which have clauses contrary to these Terms are not binding on HES, unless specifically approved in writing by an authorized agent of HES. No order shall be binding on HES until received and approved by HES. HES expressly reserves the right to correct clerical, stenographic, and other obvious errors at any time.

Pricing

All prices are subject to change without notice. No prices are guaranteed. All shipments will be made at prices prevailing at the time of shipment.

Payment Terms

Standard terms are net 30 days of invoice date.

Credit Terms

Credit terms must be established by completing a Folger Adam EDC credit application and submitting it to HES for approval. Accounts not paid within 30 days of the date of the invoice will be considered past due, with interest accruing at 2% per month beginning on the 31st day after the date of the invoice. An order received on an account which has not been paid within 45 days from the date of invoice will not be processed until the account is current. An account remaining unpaid 60 days after the date of the invoice may be referred for collection and credit will be cancelled. HES reserves the right to revoke any credit extended to a purchaser because of purchaser's failure to pay for any goods when due or for any other reason deemed good and sufficient by HES, and in such event all subsequent shipments shall be paid for on delivery.

Freight Terms

All goods are delivered for shipment from the HES plant in Phoenix, Arizona. Purchaser agrees to pay the trucking, railway and freight charges on the goods from the point of shipment to the destination. Purchaser assumes the risk of loss or damage to the goods while in transit from the point of shipment.

Delivery

Delivery is contingent upon conditions at time of order and is subject to change. HES shall not be liable for failure or delay in shipping goods if such failure or delay is due to an act of God, war, labor difficulties, accident, inability to obtain containers or raw materials, or any other causes. Any claims of shortages must be made within 30 days of shipment and are subject to approval. HES reserves the right to make delivery in installments. Installments shall be separately invoiced and paid for when due, without regard to subsequent deliveries. Delay in delivery of an installment shall not relieve the purchaser of its obligation to accept remaining deliveries.

Changes and Cancellations

Changes to or cancellations of orders must be made in writing and delivered by email, fax or regular mail. Cancellations made after HES has issued an order acknowledgment are subject to HES approval, and are subject to a \$25 processing fee in addition to any cost incurred by HES as a result of the original order.

Warranty

Folger Adam products are generally governed by an express, limited warranty ("Warranty"). All new Folger Adam products are warranted to be free from manufacturing or design defects for a period, from date of order, as follows:

1 Year 'Hassle-Free' Guarantee: All Folger Adam products, including all Series electric strikes and electrical components

Mechanical Components:

- **5 Years:** 300 and 700 Series electric strikes

Electrical Components:

- **1 Year:** All Series electric strikes and electrical components
- **5 Years:** *Installing a SMART Pac II™ power controller with any new Folger Adam electric strike extends the 1 year warranty on electrical components, including the SMART Pac II™, to the 5 year warranty term applicable to each Series mechanical components as outlined above*

Standard Terms and Conditions (continued)

The scope of this Warranty shall be limited to the replacement, but not installation, of the defective products. This Warranty is valid in the USA and Canada only. This Warranty also does not apply to products that have been misused or damaged by accident or by any acts of humans (other than HES personnel), war, terrorism, animals, pressure, biological, nuclear, or chemical agents, nature or the government or altered or repaired outside the HES factory. The purchaser accepts the products "as is". HES MAKES NO OTHER WARRANTY EXPRESS OR IMPLIED; AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXCEED THE LIMITS OF THE FOREGOING WARRANTY, ARE HEREBY DISCLAIMED BY HES.

Procedure for Claiming Under Warranty or Returns

Requests to return Folger Adam products should be made within 18 months from date of order and HES reserves the right to request date of manufacture and other product information. An RMA (Return Material Authorization) must be obtained from authorized personnel of HES before any Folger Adam product may be returned. Upon inspection by HES, a decision will be made to repair, replace, or issue a credit for the Folger Adam product. This decision will be made solely by HES in accordance with the provisions of these Terms. Obsolete products will not be accepted for return.

Transportation charges and insurance on all returned materials must be prepaid by the purchaser. On goods returned for customer convenience, when the purchaser returns materials in compliance with these Terms which are accepted by HES, the purchaser may be issued a credit for 75% of the purchase price, with 25% charged by HES for handling and reprocessing. All refunds will be in the form of a credit.

Limitation of Liability

To the extent permitted by law, HES and its agents and affiliates (collectively "HES Parties") shall not be responsible for, and the purchaser hereby assumes the risk of, and hereby releases HES for any damages or injury whatsoever (including, without limitation, incidental or consequential damages, damages for lost profits or business interruption, and punitive damages) caused by or related to any use of Folger Adam Products, regardless of any error, omission, interruption, defect, failure of performance, delay in operation or transmission, even if HES has been advised of the possibility of such damages. If, notwithstanding the foregoing limitations, HES has any liability to the purchaser despite the foregoing limitations, the purchaser agrees that the HES' total liability to the purchaser for all losses, damages, and causes of action, whether in contract, equity, tort (including without limitation, negligence and gross negligence), or otherwise, will not exceed the amount the purchaser paid to HES for the Folger Adam Products.

Any action or arbitration brought against the HES pertaining to or in connection with the Folger Adam Products must be commenced and served upon HES within one (1) year after the date the cause of action arose, and not thereafter. Failure to abide by such deadline will constitute a complete defense for the HES Parties to the purchaser's claims.

No Third Party Liability

If the purchaser uses the Folger Adam Products on behalf of others or provide to others any products referenced herein, the HES Parties shall have no liability to such persons whatsoever, and the purchaser agree to defend and indemnify the HES Parties from any and all claims and demands asserted against them, and from any legal fees, costs and other expenses that the HES Parties incur therewith.

Governing Law and Jurisdiction

These Terms are governed by the laws of the State of Arizona, U.S.A. but without regard to its principles of conflict of laws. For any interpretational disputes relating to, or claims arising from, these Terms, the purchaser agrees to the exclusive jurisdiction of the Superior Court of Arizona in Maricopa County, provided, however, that such restriction shall not apply to legal actions initiated or brought by HES. Upon request by HES, all disputes concerning and claims arising from the foregoing shall be referred to binding arbitration in Maricopa County, Arizona by an arbitrator selected only by the Superior Court of Arizona in Maricopa County. The purchaser hereby waives its right to a jury with regard to claims against the HES Parties hereunder. The language used in these Terms shall not be construed strictly against HES.

Yale Security Inc ® (the “Company”) warrants that its products sold under the Rixson® trade name in the United States of America are free from defects in workmanship and materials under normal use and service.

This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, use with unauthorized non-Rixson products or parts, or the effects of erosion, or corrosion on the finish. This warranty is void if any modification is made to the product regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of the Company in tort or contract whether under this warranty or otherwise shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty.

The warranty period after delivery to the original purchaser in all cases is as follows:

Rixson® door controls:

Series 25/26, 27/28, 30/40.	10 years
Electrified Closer/Holders and Electromagnetic Holder/Releases.	2 years
All other Rixson ® products	2 years

The Company will not pay for the cost of repair performed other than in accordance with this warranty. Written notice of a product or component part believed to be defective as covered by this warranty should be sent to Yale Security Inc., 1902 Airport Road, Monroe, North Carolina 28110, and should include your name and address, an identification of the product or component part and a brief description of the defect. Upon receipt of such notice, the Company will inform you where to ship such product or component part, shipping charges prepaid, for examination and, in the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. YALE SECURITY INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

General Information & Terms

TERMS:

All prices are F.O.B. factory. To customers with satisfactory and / or prior approved credit and account status, terms of 2% 10th prox., NET 20th, will be allowed. Please enclose an account application prior to or with your initial order.

CREDIT CARD CAPABILITIES:

Visa, Mastercard and American Express are accepted (only for established open accounts). Payment terms are NET.

FREIGHT TERMS:

All orders are F.O.B. factory. For NET orders of \$900.00 or more, freight will be prepaid in the continental U.S. for shipment the most economical way. For shipments to Hawaii on NET orders of \$1200.00 or more, freight will be prepaid the most economical way. A freight allowance of \$13 / cwt will apply on shipments to Canada, Alaska, or Puerto Rico for NET orders of \$900.00 or more.

CRATING CHARGES/SPECIAL PACKAGING:

\$50.00 NET. This will be added to any order not meeting prepaid freight where the product is over 10' in length or welded threshold assemblies.

MINIMUM ORDER LEVEL:

A surcharge of \$7.50 NET will be added to NET orders less than \$50.00.

RETURNS and ALLOWANCES:

No merchandise will be accepted for return or credit unless prior written approval is obtained. Returned merchandise must be of recent sale (6 months), in restockable / resalable quality, size, and condition. A minimum 30% charge plus freight charges will be made for returns. Material that is not in standard stock sizes, is made to special order, has a custom finish, or has been sold at special consideration or closeout is not returnable. Foam tape is not returnable. S88, S44, PK55, and PK33 may only be returned within three months of the date of sale.

CANCELLATION CHARGES:

Cancelled orders for special material, non-stock sizes, or special sizes are subject to cancellation charges, based on factory expense and material used.

GUARANTEE:

Pemko products are guaranteed for 5 years against defects in material or workmanship, except: 1) PemKote™ abrasive surface for thresholds is guaranteed for 10 years. 2) Polyurethane Foam Tapes are guaranteed for 90 days. 3) Grade 1 PemkoHinges™ are guaranteed for the life of the opening against defects in material or workmanship. All other Grades of PemkoHinge™ carry a 10 year warranty. 4) Electrical modification performance is guaranteed for 5 years. 5) PC Henderson products are guaranteed for 2 years against defects in material workmanship. Pemko will not be liable for defects or damages arising from improper installation, product modification, incorrect application or storage of product. Written notice of damages must occur within the warranty period. Liability shall be limited to the replacement of product or component determined to be defective and shall not include costs arising from removal or reinstallation of product. Cost of replacement shall not exceed original purchase price. No other claims will be allowed. In no event shall liability be extended to include punitive, incidental or consequential damages arising from use of Pemko products. This is the sole warranty given by Pemko Manufacturing. No other warranty implied or expressed shall be allowed.

CLAIMS FOR SHORTAGE OR DAMAGE IN TRANSIT:

All claims must be made within ten (10) days of receipt of goods. Consignee assumes the risk of loss or damage in transit.

MILL LENGTHS:

Most extrusions are available in mill lengths. Cut lengths over 12 feet are charged as mill lengths.

ORDERING INFORMATION:

Please order material by product number, specifying length required per piece and the number of pieces. Most weatherstrips are stocked in standard sizes. If it is not practical to furnish the size ordered, the next larger size will be furnished and charged. Thresholds are maintained in standard sizes with 1/2" extra length on thresholds thru 47" and 1" extra length for thresholds 48" and longer to allow for fitting and field trim, unless exact net cut size is specified.

NON-STOCK FINISH INFORMATION:

Some items shown in this catalog are not stocked in certain finishes (i.e. BDG, PW, and G). 'Batch charges' may be required on non-stock finishes to achieve our normally fast lead times. Contact Pemko Customer Service for a quotation and lead time.

OPTION TABLES:

The option tables are provided for selection of other than standard or normal finishes, components, fabrication, or fasteners. Since these are other than standard or normal, please allow an appropriate amount of extra lead time for option(s) selected.

CUTTING TOLERANCES:

Elastometric: -0 + 2" (50.8mm)
Metal Products (up to 48"): + 1/2" (12.7mm)
Metal Products (48" and up): + 1" (25.4mm)
Net Cut: +/- 0.060, 1/16" (1.5mm)
Hinges: +/- 0.032, 1/32" (0.8mm)
Automatic Door Bottoms: +/- 0.060, 1/16" (1.5mm)

Orders are subject to acceptance by PEMKO. All prices and terms are subject to change without notice.

Forms+Surfaces 2005 Hardware List Prices

terms, pricing and specifications subject to change without notice

Terms and Conditions of Sale

CREDIT: Most Forms+Surfaces orders ship COD or payment is required in advance of shipment. Forms+Surfaces may, at its discretion, establish credit for customers demonstrating a satisfactory credit rating. For open account consideration, first time order minimum is \$1000 list. Forms+Surfaces may cancel or change credit terms at its discretion and request payment in advance at any time.

PAYMENT TERMS: Customers with an open account shall make payments within thirty (30) days from the date of invoice, unless other credit arrangements are approved in writing prior to the invoice date. Forms+Surfaces will invoice each product upon delivery to the carrier at point of shipment. Interest will accrue on any unpaid balance commencing on the due date, at a monthly interest rate of 1.5%. Payment may also be via MasterCard or Visa.

DEPOSITS: Many Forms+Surfaces products are made to order. In these situations, a 50% deposit will be required at time of order.

PRICING: All pricing is based on Forms+Surfaces current costs. **All pricing is for single units.** Prices include standard mounting hardware. Forms+Surfaces reserves the right to make changes in price, materials and specifications or to discontinue products at any time without notice. However, prices are firm upon order acceptance by Forms+Surfaces. Since shipment is FOB factory, all pricing is for material only and does not reflect charges for freight, duty, tariffs, special packaging, installation or applicable taxes unless specified otherwise. Applicable charges for any of the foregoing will be paid by the buyer.

ORDERS: To avoid error, all orders must be submitted to Forms+Surfaces in writing. Forms+Surfaces will, in turn, respond to all orders received by providing an order acknowledgment. Minimum orders, processing fees, discounts and deposits are based on quantities and type of product purchased.

CANCELLATIONS: Generally, cancellation fees will not be assessed for orders that are canceled prior to release for production. Cancellation requests must be submitted in writing. Because of the made-to-order nature of our products, cancellations are generally not accepted after production has begun. If a cancellation is accepted, orders will be subject to a cancellation charge of up to 50% (minimum \$50.00) of the order value.

RETURNS: Because of the made-to-order nature of Forms+Surfaces products, returns are generally not accepted after shipment of the order. Should we elect to accept a return, it must be authorized by F+S before a credit will be issued for the returned merchandise and is subject to restocking charges of 50% to 75% (minimum \$50.00) of the order value. Restocking charges are determined on a per order basis. Credit will not be issued for installed or damaged merchandise.

COLLECTION FEES: Buyer agrees to pay Forms+Surfaces reasonable attorneys' fees and all other costs connected with the collection of sums due.

WARRANTIES: Forms+Surfaces warrants its products to be free from defects of material and workmanship for a period of one (1) year from the date of invoice. In products where natural materials are used, Forms+Surfaces can not warrant exact matching of color, grain or texture. Should any failure to conform to this warranty appear within one (1) year after the date of invoice, Forms+Surfaces shall, upon notification thereof, and substantiation that the products have been stored and applied in accordance with Forms+Surfaces standards, correct such defects by suitable repair or replacement without charge at the Forms+Surfaces factory or at the location of the products (at election of Forms+Surfaces). However, if Forms+Surfaces determines repair or replacement is not commercially practical, Forms+Surfaces shall issue a credit in favor of buyer in an amount not to exceed the purchase price of the products. This warranty is exclusive and is in lieu of any implied warranty of merchantability, fitness for a particular purpose or other warranty of quality, whether express or implied, except the warranty of title and against patent infringement. No waiver, alteration, additions or modifications of the foregoing conditions shall be valid unless made in writing and manually signed by an officer of Forms+Surfaces.

LIMITATION OF LIABILITY: Forms+Surfaces shall not be liable under any circumstances for any loss, damage or expense directly or indirectly arising from the use of the products sold hereunder or from any other cause, and Forms+Surfaces shall not be liable for any circumstances for consequential or incidental damages. The liability of Forms+Surfaces for breach of warranty hereunder is, in all instances, limited solely and exclusively to one of the following at the option of Forms+Surfaces: (a) The repair or replacement of defective products, or (b) The repayment of the purchase price paid for products confirmed by Forms+Surfaces to be defective. Forms+Surfaces will not be liable for any delay or failure to deliver caused by acts of God, strikes or any cause beyond its control, or the premium transportation charges for alleged lateness in making shipment when such lateness is caused by the foregoing.

INSTALLATION: Buyer shall be responsible for establishing all proper checkpoints and measurements necessary for the intended use of the product. Buyer shall furnish all labor required for unpacking, placing and installing each product in the desired location. For hardware mounting, Forms+Surfaces recommends the use of Loc-Tite (#262 or #680 for lower traffic applications and #271 for higher traffic applications). Forms+Surfaces will not be liable for any damages caused by buyer's failure to fulfill these responsibilities.

INSPECTION, ACCEPTANCE AND CLAIMS: The products covered by this order shall be deemed finally inspected and accepted within ten (10) days after shipment to buyer, unless notice of rejection or notice of any claim is given in writing to Forms+Surfaces within said period. Acceptance as aforesaid shall constitute acknowledgment of full performance by Forms+Surfaces of all its obligations hereunder except as provided herein.

APPLICABLE LAW: The terms of the sale shall be governed by the laws of the State of California.

AMENDMENTS: No waiver, alteration or modification of any of the provisions herein shall be binding on Forms+Surfaces unless in writing and signed by an officer of Forms+Surfaces.

ASSIGNMENT: Buyer shall not assign this contract or any rights hereunder without the written consent of Forms+Surfaces.

CONFLICTING TERMS: Conflicting terms with the buyer's purchase order and this acknowledgment shall be interpreted as the buyer's purchase order terms being superseded by the terms contained herein.

Terms:

Standard terms are 2% if paid 10 days following the Date of Invoice and net cash 30 days. Payment can be made by Cash or Check. Standard terms are available to customers with satisfactory credit. Accounts unpaid at 60 days from the date of invoice will be subject to a late payment charge of 1-1/2% per month of the total balance. Also accounts unpaid after 60 days will be subject to Credit Card of C.O.D. shipments. Reese can accept American Express, MasterCard, or VISA. Credit Card terms are Net Only.

The effective price is the price at time of shipment. The exception is orders with quoted prices for individual jobs. If, under the law now or hereafter passed, the seller is required to pay a tax on sales or an excise tax, the amount of these taxes will be added to the invoice value.

We shall not be responsible for any loss or damaged resulting from delay in filling orders caused by fire, flood, strikes, differences with workmen, government regulations, accidents, transportation delays, shortages of material, or other causes beyond our control.

Prices and terms are subject to change without notice.
Parts maybe discontinued without notice.

Claims:

Goods in transit at the risk of purchaser for loss or damage. Claims for shortage or improper fulfillment of orders must be made within two weeks from the date of receipt. If goods appear defective the buyer should discontinue their use and notify Reese at once so the matter can be investigated. Reese does not assume liability for consequential damages or delays and claims for labor will not be allowed. Reese, at it's option, shall repair or replace any part or component part which shall prove defective to the original purchaser.

Warranty

All Reese Products are guaranteed for two years against defects in material or workmanship. Defective goods will be replaced or repaired, at our option. No claims for damage incurred or work done thereon will be allowed. Reese does not assume liability for consequential damages or delays and claims for labor will not be allowed.

Cancellation Charges:

Orders for special products, non-standard sizes or strip doors are subject to a cancellation charge based on labor and material used prior to cancellation.

Return Goods:

No merchandise will be accepted for return without prior written approval. Specially fabricated products, non-standard drilling, non-standard sizes, perfect grit products, or strip doors are not returnable. Returned material must be of a recent sale (less than a year from invoice date), standard sizes, and in resalable condition. A sum of 32% restocking charge plus freight charges will be made.



Limited Warranty



LIMITED WARRANTY for: "F" line hinges, emergency rescue hardware, decorative hardware, sliding and folding door hardware, cabinet and wardrobe hardware, door stops, detention hardware [excluding CB (concealed bearing) hinges], and electrical components ("Products").

Subject to the limitations set forth below, The Stanley Works, its subsidiaries and affiliates ("Stanley") warrants to purchasers that the above-listed Products which Stanley sells under the Stanley name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of one (1) year from the date of original installation.

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY STANLEY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty is subject to the use of the Products in accordance with Stanley's standard recommendations for door sizes and frequency of operation and does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts. This warranty applies only to the functionality of the Products and does not apply to the Products' finish.

The sole and exclusive liability of Stanley under this warranty or otherwise, shall be limited to the repair or replacement of any Product or component part which shall prove defective to the original purchaser from Stanley. Stanley will not pay for the costs or repair performed other than in accordance with this warranty. STANLEY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL STANLEY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business, interruption, loss of use or revenue, costs of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Indiana without regard to its conflicts of law principles. Stanley and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sale of the Products covered by this warranty.

Any Products believed to be defective as covered by this warranty may not be returned without prior written returned goods authorization (RGA) from Stanley Commercial Hardware Customer Service (800) 337-4393 covering specific items and quantities within thirty (30) days from the discovery of the alleged defect(s). Stanley will inform the purchaser where to ship said Product(s), shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty; Stanley will, at its sole option, repair or replace the Product, and return it or its replacement to the purchaser, with charges only for shipping.

© 2006 Stanley Security Solutions, Inc.
6161 East 75th Street | Indianapolis, IN | 46250
Tel 317 849 2250



Lifetime Warranty



LIMITED LIFETIME WARRANTY for: CB (concealed bearing) hinges (exception: electrical components), 600 and 660 series continuous hinges (exception: electrical components), and 2060 spring hinge line (exception: electrical components) ("Products").

Subject to the limitations set forth below, The Stanley Works, its subsidiaries and affiliates ("Stanley") warrants to purchasers that the Products which Stanley sells under the Stanley name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of the useful life of the building in which originally installed.

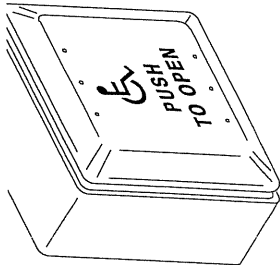
THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY STANLEY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty is subject to the use of the Products in accordance with Stanley's standard recommendations for door sizes and frequency of operation and does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts. This warranty applies only to the functionality of the Products and does not apply to the Products' finish.

The sole and exclusive liability of Stanley under this warranty or otherwise, shall be limited to the repair or replacement of any Product or component part which shall prove defective to the original purchaser from Stanley. Stanley will not pay for the costs or repair performed other than in accordance with this warranty. STANLEY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL STANLEY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business, interruption, loss of use or revenue, costs of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Indiana without regard to its conflicts of law principles. Stanley and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sale of the Products covered by this warranty.

Any Products believed to be defective as covered by this warranty may not be returned without prior written returned goods authorization (RGA) from Stanley Commercial Hardware Customer Service (800) 337-4393 covering specific items and quantities within thirty (30) days from the discovery of the alleged defect(s). Stanley will inform the purchaser where to ship said Product(s), shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty; Stanley will, at its sole option, repair or replace the Product, and return it or its replacement to the purchaser, with charges only for shipping.

© 2006 Stanley Security Solutions, Inc.
6161 East 75th Street | Indianapolis, IN | 46250
Tel 317 849 2250

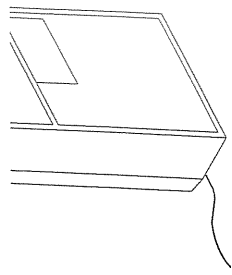


WALL SWITCH

- #4 Satin stainless steel with blue filled letters "PUSH TO OPEN" and blue filled handicap logo
- Wrap-around edge design
- Furnished with ABS plastic mounting base which houses integral radio frequency transmitter powered by a 9 VDC battery included
- Noise dampening rubber cushioning washers
- Normally open switch
- 18 gauge (0.047)
- UL & CSA listed snap action switch
- Must be used with a radio receiver

1 3/4" X 4 3/4" FRAME (JAMB STYLE) SWITCH

- Hard wired
- #4 Satin stainless steel with blue filled letters "PUSH TO OPEN" and blue filled handicap logo
- Compact, low profile design
- Noise dampening rubber cushioning washers
- Furnished with ABS plastic mounting base and mounting template
- Stainless steel studs furnished
- 18 gauge (0.047)
- UL & CSA listed momentary contact switch



RADIO FREQUENCY RECEIVER

- 24 volts AC/DC
- Four lead wire harness included
- Required for use with wireless wall and jamb actuator
- Powered from the 24 VAC output of the MA900
- Maximum range is typically 50 ft. (conditions permitting)

ADJUST OPENING & CLOSING TIMES — Minimum door opening and closing times, based on door width and weight

Door width in inches (mm)	Door weight in pounds (kg)	
	100 (45.4)	100 (45.4)
30 (762)	3.0* sec	3.0 sec
36 (914)	3.0 sec	3.5 sec
42 (1067)	3.5 sec	4.0 sec
48 (1219)	4.0 sec	4.5 sec

*The value for a 30" wide, 100 lb door actually calculates to 2.5 seconds with rounding. 3.0 seconds is used as a more conservative value.

*For doors over 125 lbs contact your sales representative for the solution to your special application.

SPECIFICATIONS...

Header Size — 6" high x 4" deep

Width — 28"

Drive System —

Fractional HP DC motor gear drive, "low-energy" per ANSI 156.19

Controller — Solid State, electronic

Power Required —

117 V, 60 cycle, single phase, 15 amp

Warranty — The MA900 Series is warranted against defects in material and workmanship for a period of one year from the date of installation.

STANLEY OPERATOR

SECURITRON

MAGNACARETM

LIFETIME REPLACEMENT WARRANTY

**NO COST,
NO QUESTIONS,
NO WAITING, and
FREE OVERNIGHT
DELIVERY.**

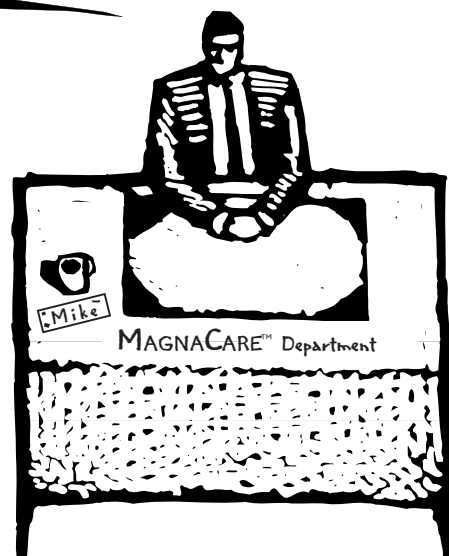
**MAGNACARETM
BRINGS NEW
MEANING TO
THE PHRASE,
"EASY INSTALLATION."**

STATE OF THE ART SMART!

DETAILS ON REVERSE

**MAGNACARE™ makes buying
any other brand a blunder.**

**BEST PRODUCTS,
BEST SUPPORT and
BEST WARRANTY, TOO!**



Q: Exactly what is MAGNACARE™?

A: MAGNACARE™ is Securitron's U.S. Lifetime Product Replacement Warranty program that provides for free product replacement overnight, for any reason, no questions asked.

Q: What products are covered?

A: MAGNACARE™ coverage applies to all standard Securitron branded and manufactured products. It doesn't cover items we don't produce—like batteries—or anything that's built to order, like lock control panels.

Q: What if the failure was my fault?

A: No problem. MAGNACARE™ coverage replaces any product for any reason. For example: a 12 volt product is accidentally plugged into 115 VAC and is burned out. No-fault MAGNACARE™ will replace it free! If a MAGNALOCK® is dropped on a concrete floor during installation, MAGNACARE™ will replace it free.

Q: In the event of a problem, what do I do?

A: Contact Securitron directly at 1-800-MAGLOCK extension 427, obtain an authorization number, then ship the product at your expense to Securitron Magnalock Corporation, 550 Vista Blvd., Sparks, NV 89434. Be sure to mark your return authorization number clearly on the box. Once the product is received, we'll ship a free replacement by next day air at no charge.

By the way, anyone who has a Securitron product can get a MAGNACARE™ replacement. You don't have to be the original purchaser or have the original paperwork. What could be simpler?

Q: What if I can't wait to send the bad product back first?

A: We'll be happy to ship the replacement in advance by next day air and bill your account or credit card. Once we receive the problem product, we'll issue full credit including outbound shipping charges.

Q: Does MAGNACARE™ apply to older Securitron products?

A: MAGNACARE™ coverage is retroactive to January 1, 1999. Products purchased prior to that date are covered by the warranty issued with the product.

MagnaCare™

LIMITED LIFETIME WARRANTY

SECURITRON MAGNALOCK CORPORATION warrants that it will replace at customer's request, at any time for any reason, products manufactured and branded by SECURITRON.

SECURITRON will use its best efforts to ship a replacement product by next day air freight at no cost to the customer within 24 hours of SECURITRON's receipt of the product from customer. If the customer has an account with SECURITRON or a valid credit card, the customer may order an advance replacement product, whereby SECURITRON will charge the customer's account for the price of the product plus next day air freight, and will credit back to the customer the full amount of the charge, including outbound freight, upon SECURITRON's receipt of the original product from the customer.

SECURITRON's sole and exclusive liability, and customer's sole remedy, is limited to the replacement of the SECURITRON product when delivered to SECURITRON's facility (freight and insurance charges prepaid by customer). The replacement, at SECURITRON's sole option, may be the identical item or a newer unit which serves as a functional replacement. In the event that the product type has become obsolete in SECURITRON's product line, this MAGNACARE warranty will not apply. This MAGNACARE warranty also does not apply to custom, built to order, or non-catalog items, items made by others (such as batteries), returns for payment, distributor stock reductions, returns seeking replacement with anything other than the identical product, or products installed outside of the United States. This MAGNACARE warranty also does not apply to removal or installation costs.

SECURITRON will not be liable to the purchaser, the customer or anyone else for incidental or consequential damages arising from any defect in, or malfunction of, its products. SECURITRON does not assume any responsibility for damage or injury to person or property due to improper care, storage, handling, abuse, misuse, or an act of God.

EXCEPT AS STATED ABOVE, SECURITRON MAKES NO WARRANTIES, EITHER EXPRESS OR IMPLIED, AS TO ANY MATTER WHATSOEVER, INCLUDING WITHOUT LIMITATION THE CONDITION OF ITS PRODUCTS, THEIR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Terms & Conditions

INGERSOLL-RAND COMPANY, SECURITY TECHNOLOGIES SECTOR, GENERAL TERMS AND CONDITIONS OF SALE AND SERVICE

1. GENERAL. (a) This Agreement contains the terms and conditions by which Company will quote and sell its Products and Services to Customer. (b) The terms "purchase order" or "order" for the purposes of this Agreement include the term "request for quotation," as appropriate. (c) This Agreement supersedes all *pre-printed* and boilerplate terms and conditions set forth in any purchase order issued by Customer. (d) No reference herein to Customer's purchase order will in any way *incorporate different or additional terms and conditions* which are hereby objected to. (e) **ANY ACCEPTANCE BY COMPANY OF CUSTOMER'S PURCHASE ORDER IS EXPRESSLY CONDITIONED ON THE CUSTOMER'S ASSENT TO AND ACCEPTANCE OF THE TERMS AND CONDITIONS CONTAINED IN THIS AGREEMENT.** (f) In the event of a *conflict* between this Agreement and a purchase order issued by Customer, the terms of this Agreement will prevail. In the event of a *conflict* between this Agreement and any specific Product or Service terms and conditions, the specific Product or Service terms and conditions will prevail.

2. SCOPE OF PRODUCTS AND SERVICES AND ORDERS.

(a) **Scope of Products and Services.** The scope of the Products and Services (including, but not limited to location) are (i) attached to this Agreement, (ii) separately furnished by Company to Customer, or (iii) subject to Section 1 herein, contained in an order submitted by Customer. Non-standard finishes and special items may be available. Contact Company for such availability. All Products that come in "kits" cannot be sold as individual pieces. See the specific product terms and conditions for exceptions. (b) **Orders.** All orders submitted by Customer must be in written form acceptable to Company. A minimum net Product or Service order value, excluding freight charges, may be required for each order. Such minimum net Product or Service order value will be (i) attached to this Agreement; (ii) separately identified in the specific Product Price Book; or (iii) separately furnished by Company to Customer. In the event the order value does not meet any required minimum net Product or Service value, Company will, at its sole discretion, either (i) increase the quantity of items in the order to meet the minimum net Product or Service value provided herein; (ii) apply a minimum order charge; or (iii) reject the order. (c) **Receipt of an Order.** Company will acknowledge receipt of each order issued in accordance with this Agreement and will notify Customer whether such order has been accepted or rejected, in whole or in part, by Company. If Company fails to acknowledge receipt of an order, within a reasonable time period, such failure to acknowledge receipt will be deemed a rejection of the entire order. (d)

Changes to Orders. Any changes to orders must be acknowledged by Company in writing. Company reserves the right to deny any changes to orders, which have been previously acknowledged by Company. The time period for making any changes to orders for Products will be (i) attached to this Agreement; (ii) separately identified in the specific Product Price Book; or (iii) separately furnished by Company to Customer. All changes to orders are subject to a change order charge of 25% of the net Product or Service value or \$25.00, whichever is greater, plus the cost of fabrication or raw material that will need to be purchased for the change order. Unless otherwise specified by Company in writing, any changes to orders acknowledged by Company that affect the delivery date will be deemed a new order and will require acknowledgement by Company as provided in this Section 2. (e) **Cancellation of Orders.** All cancelled orders are subject to Company's written acknowledgement to be valid. The time period for order cancellations will be (i) attached to this Agreement; (ii) separately identified in the specific Product Price Book; or (iii) separately furnished by Company to Customer. All cancelled orders acknowledged by Company are subject to a cancellation charge of 25% of the net Product or Service value or \$25.00, whichever is greater, plus the cost of any fabrication or raw materials that have purchased for the order.

3. PRICES AND PAYMENT. (a) **Prices.** The prices specified by Company are subject to change, without notice, to Company's prices in effect at the time of each shipment of Products or performance of Services. Additional charges may be applied for product modification or engineering services. Oral prices specified by Company are null and void. (b) **Invoices.** Company will submit invoices to Customer stating amounts due. (c) **Payment Terms.** Payment terms are 2% cash discount 20 days, net 35 days from date of invoice. Payment will be made in United States dollars. (d) **Credit Terms.** All orders are subject to Company's credit limit and terms of credit required by Company or contained in Company's credit application, which is subject to change by Company at any time either before or after delivery of any part of the order. Company reserves the right to request payment in advance of shipment or any order or to request adequate assurances for Customer's payment of an order and may withhold or stop shipment, without any liability to Company, until Customer submits payment or assurance of payment, as required by Company. (e) **Default.** If Customer is in default in payment or otherwise with respect to any order for Products or Services or any other contract with Company, Company shall have the right, in addition to all other legal remedies and without prejudice to any of its right hereunder, to defer further shipments until such default is corrected and to declare all outstanding bills of Customer to be immediately due and payable. (f) **Taxes.** Any taxes, charges, or duties imposed by any governmental authority on the sale of Products or Services will be paid by Customer, in addition to the selling price specified by Company. (g) **Late Payment Charge.** A late payment charge of 1.5% per month equivalent to 18% per annum will be charged on past due balances owed Company. Provided however, that in the event that applicable governmental law sets a maximum rate for late payment fees which is less than 18% per annum, then the late payment charge assessed will be set at the maximum rate permitted by law.

4. INSPECTION, DELIVERY, SHIPPING, FREIGHT CHARGES, CLAIMS,

AND PACKING. (a) **Inspection.** Inspection of Products and Services will be done by Customer immediately after receipt of Products or completion of Services. Inspection of Products or Services by Customer at Company's facility is not permitted. (b) **Delivery.** Product delivery schedules are based upon current production capacities, material or

component availability, and inventory, and may be changed by Company as conditions require. Service delivery schedules are based upon prompt receipt of, and prompt access to, Customer's equipment and all information necessary to complete the Services. In no event will Product or Service delivery dates be construed as falling within the meaning of "time is of the essence." Partial delivery shall be accepted by Customer and paid for at the price and on the terms stated herein. Any partial delivery of Products or Services, shall constitute a separate sale and payment shall be separately made when due. If any part of the Products or Services are not delivered by Company in accordance with Customer's order, this Agreement shall not be affected thereby.

(c) **Shipping.** Unless otherwise specified by Company, (i) where the Customer is located in the United States, all Products will be sold "Uniform Commercial Code, F.O.B. Origin, Company's factory"; and (ii) where the Customer is located outside of the United States, all Products will be sold "Incoterms 2000, Ex-works, Company's factory." In either instance, title and risk of loss will pass to Customer upon delivery to the carrier at Company's factory. **Provided however,** a security interest will remain in the Products, regardless of mode of attachment to realty or other property, until full payment has been made therefore, and Customer agrees, upon request, to do all things and acts necessary to protect Company's interest by adequately insuring the Products against loss from damage from any cause and to have Company named as an additional insured. Copies of all Certificates of Insurance will be provided to Company upon request. Customer will also assist Company in providing all necessary documents or signatures required to file any documents to perfect Company's interest in such Products. (d)

Freight Charges. All freight charges will be (i) attached to this Agreement; (ii) separately identified in the specific Product Price Book; or (iii) separately furnished by Company to Customer. (e) **Claims.** All claims for loss or damage to Products while in the care, custody, and/or control of a carrier will be the responsibility of Customer, who will submit any claims. (f) **Packing.** Company will pack, mark, and ship the Products according to its standard procedures for shipment, unless the parties agree, in writing, that Company will comply with any special instructions provided by Customer. Compliance with special instructions may result in an increased price.

5. CLAIMS. (a) All claims must be submitted in writing to Company as follows: (i) All claims for prices must be submitted within thirty (30) days from the date of invoice. (ii) All claims for Product quantity or incorrect orders must be submitted within ten (10) days from the date of delivery. (iii) All claims for damage to Products (while in the care, custody, and control of Company) must be submitted within thirty (30) days from the date of invoice.

6. PRODUCT CHANGES. Company reserves the right to change without notice the design of, or the process of manufacturing, the Products covered by this Agreement; provided that the foregoing will not be construed as relieving Company from its obligation to deliver Products which conform to the specifications which Company may have furnished to Customer.

7. PRODUCT RETURNS. Products may not be returned unless Customer receives written authorization from Company. If returns are authorized by Company, a return merchandise authorization ("RMA") number must be provided by Company. Products identified under such RMA must be returned to Company within 90 days of issuance of the RMA. Such RMA number and any accompanying RMA documents, the original invoice number, and a written explanation for the return must be included with the returned Products in order for Company to inspect and approve a credit for the return. Such credit will only be issued if, after Company's receipt and inspection of Products, Company approves the return. Only those Products which have been in Customer's inventory no more than 180 days from the date of shipment by Company and which are current, standard, non-obsolete, non-specially manufactured, unused, in their original condition as at the time of sale by Company to Customer, and are in their original packaging may be considered by Company for return. In the event Company approves a return, a credit will be made to Customer's account less freight, and a handling and reprocessing charge of 35% of the net material value on the original invoice. Products requiring reconditioning to return the Products to a saleable condition may be credited to Customer's account less freight and a handling and reprocessing charge of 50% of the net material value and less 2% for the cash discount allowance on the original invoice.

8. TECHNICAL INFORMATION AND ADVICE. (a) All designs, data, and specifications provided by Company are proprietary and will not be disclosed or reused by Customer without the prior written consent of Company. (b) Company assumes no obligation or liability for any advice given by Company, the results obtained, or damages incurred, and all such advice is given and accepted at Customer's risk.

9. LIMITED WARRANTY.

(a) Company's Standard Limited Warranty(ies) relating to *Products or Services* are applicable to this Agreement. The limited warranty(ies) are (i) attached to this Agreement; (ii) separately identified in the specific Product Price Book; or (iii) separately furnished by Company to Customer.

(b)(i) In the event that certain Product warranties are not attached to this Agreement or separately furnished, Company warrants only to Customer that Products will be free from defects in material and workmanship for a period of 12 months from the date of shipment of the Products. Company's sole obligation under this warranty is limited to repairing or replacing, at its option, the defective Products. (ii) The provisions of this limited Product warranty do not apply to Products: (A) used for the purposes for which they are not designed or intended; (B) which have been repaired or altered without Company's prior written consent; (C) which have been subjected to misuse, abuse, negligence, or accident; (D) which have been improperly stored, installed, maintained, or operated; (E) which have been used in violation of written instructions provided by Company to Customer; (F) which have subjected to improper temperature, humidity, or other environmental conditions; (G) which have been affected by normal wear and tear; or (H) which, based on Company's examination, do not disclose to Company's satisfaction nonconformance to the warranty.

(c)(i) In the event that certain Service warranties are not attached to this Agreement or separately furnished, Company warrants only to Customer that the Services will be free from defects in material and workmanship for a period of 6 months from the date of completion of the particular items of Service. Company's sole obligation under this warranty is limited to repairing or reperformance, at its option, of the Service; provided however, if repair or reperformance is either impractical or impossible, the Company will refund to Customer that portion of the price paid to the Company for the defective item of Service. This warranty only applies if the company is given written notice of the defect or nonconformance by the Customer within 30 days of discovery. (ii) The provisions of this limited Service warranty does not apply to any defects or issues with the design or performance of equipment or products not manufactured by Company, nor does it apply to any code compliance or permit requirements for the assembly, installation, erection, or construction of any goods.

(d) NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE WITH RESPECT TO THE PRODUCTS OR SERVICES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

(e) The following costs and expenses are not covered by the provisions of these limited warranties: (i) labor costs for the removal and reinstallation of Products or other manufacturer's products; (ii) shipping and freight expenses required to return Products to Company; (iii) normal maintenance; and (iv) economic losses. In addition, the provisions of this warranty are not applicable to anything other than defects in Company's material (products only) or workmanship.

10. CUSTOMER'S REMEDIES, THE CUSTOMER'S EXCLUSIVE AND SOLE REMEDY ON ACCOUNT OF, OR IN RESPECT OF, THE FURNISHING OF PRODUCTS OR SERVICES THAT DO NOT CONFORM TO THIS AGREEMENT WILL BE TO (A) SECURE REPAIR OR REPLACEMENT OF THE PRODUCTS; OR (B) SECURE REPAIR OR REPERFORMANCE OF THE SERVICES OR TO OBTAIN A REFUND OF THE PRICE PAID FOR THE DEFECTIVE SERVICE, ALL AT COMPANY'S OPTION. IN NO EVENT WILL THE COMPANY'S MAXIMUM LIABILITY EXCEED THE SELLING PRICE FOR THE PRODUCTS OR ITEM OF SERVICE.

11. LIMITATION OF LIABILITY. IN NO EVENT WILL COMPANY BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF USE OF THE PRODUCTS, SERVICE INTERRUPTION, LOSS OF PROFITS, LOSS OF REVENUE, INTEREST, LOST GOODWILL, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, LOSS BY REASON OF SHUTDOWN OR NON-OPERATION, INCREASED EXPENSES OF OPERATION, OR CLAIMS OF CUSTOMER'S CUSTOMERS, WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

12. STATUTE OF LIMITATIONS. NO ACTION ARISING OUT OF ANY CLAIMED BREACH OF THIS AGREEMENT BY COMPANY MAY BE BROUGHT BY CUSTOMER MORE THAN ONE (1) YEAR AFTER THE CAUSE OF ACTION HAS ARISEN.

13. CONSUMER PRODUCTS. With respect to "consumer products" as defined under the Magnuson-Moss Warranty Act ("MMWA"), the following statements are made. (a) Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. **IF ANY IMPLIED WARRANTY IS PROVIDED UNDER THE MMWA, IT IS LIMITED TO THE DURATION OF THE WARRANTY PROVIDED IN SECTION 9 ABOVE.** (b) Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. (c) This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

14. FORCE MAJEURE. Any delay or failure of Company to perform its obligations hereunder will be excused to the extent that it is caused by an event or occurrence beyond its control such as, by way of example and not by way of limitation, acts of God, actions by any governmental authority (whether valid or invalid), governmental laws and regulations not presently in effect, fires, floods, windstorms, explosions, riots, natural disasters, wars, sabotage, accidents, labor problems (including, but not limited to, lockouts, strikes, and slowdowns) at Company's facility, its source plant or their suppliers, inability to obtain power, material, labor equipment, or transportation, or court injunction or order. The delivery date will be extended for a time equal to that of the delay and the schedule for Company's performance will be deemed adjusted in the individual order(s) to that effect.

15. ENTIRE AGREEMENT AND AMENDMENT. This Agreement, together with any attachments or supplements specifically referenced in this Agreement, constitutes the entire agreement between the parties hereto and supersedes all previous communications, representations, or agreements, either oral or written, between the parties hereto with respect to the subject matter hereof. No agreement or understanding varying or expanding this Agreement will be binding upon either party hereto unless it is in writing and signed by a duly authorized representative thereof.

16. TERMINATION. (a) This Agreement may be terminated by either party by giving 30 days' written notice to the other party in the event of failure by such other party to fulfill any of its obligations hereunder. However, if during the period of such notice, such other party remedies such failure, this Agreement will continue with the same force and effect as if such notice had not been given. (b) This Agreement may be terminated upon the written mutual consent of the parties. (c) Either party may immediately terminate this Agreement by giving written notice to the other party in the event of the

happening of any of the following or any other comparable event: (i) insolvency of the other party; (ii) filing of a petition in bankruptcy by or against the other party; (iii) appointment of a receiver or trustee for the other party; or (iv) execution of an assignment for the benefit of creditors by the other party, all of which will allow Company to demand reclamation of all affected orders. (d) Except as provided in this section 16, Customer may not terminate this Agreement, in whole or in part, unless Company's prior written consent is obtained and Customer agrees to pay all of Company's cancellation charges.

17. GOVERNING LAW; VENUE; AND EXPENSES. (a) This Agreement and any disputes or controversies arising hereunder will be governed by and construed according to the internal laws of the State of Indiana, United States of America, without regard to its conflict of law principles, and not including the United Nations Convention on Contracts for the International Sale of Goods. (b) Jurisdiction and venue with respect to any action, proceeding, or suit in connection with this Agreement will reside in the courts of the State of Indiana. (c) Customer agrees to pay for all expenses (including attorney's fees) incurred by Company in enforcing the obligations of Customer under this Agreement.

18. COMPLIANCE WITH LAWS, EXPORT CONTROLS, CERTIFICATIONS, AND NUCLEAR LIABILITY. (a) This Agreement is subject to, and Company and Customer will comply with, all laws and export controls, regulations, rules, orders, licenses, requirements, and governmental requests now or hereafter in effect in the United States of America that pertain to the Products or the initial sale of the Products or that pertain to Services. **Provided however,** Company is not responsible for obtaining or maintaining any permits for the performance of Services or the verification or compliance with any code requirements relative to the performance of Services. To the extent any sale of Products or Services pursuant to this Agreement may require approval of the U.S. Government, Company's obligations under this Agreement are conditioned upon the grant of such approval and upon compliance by Customer with any restrictions imposed by the U.S. Government in connection with such approval. (b) Certain Products are noted by Company as tested by independent laboratories for compliance with UL and/or ANSI standards. Any and all modifications or alterations to such Products will void such certification, and Company is not liable to Customer to certify any modified or altered Product. (c) In the event the Products are to be used in a nuclear facility, the Customer shall, prior to such use, arrange for insurance or governmental indemnity protecting Company against liability. The Customer hereby releases and agrees to indemnify Company and its suppliers for any nuclear damage including, but not limited to, loss of use, in any manner arising out of the nuclear incident, whether alleged to be due, in whole or in part by Company or its suppliers.

19. NO INDUCEMENTS. The parties hereto represent to each other and each agrees that, neither it nor any person acting on its behalf has, in contravention of any applicable law, given or offered to give, or will give or offer to give, any sum of money or other material consideration to any person, directly or indirectly, as an inducement to obtain business hereunder or to influence the granting of licenses or other governmental permissions to enter into this Agreement or perform obligations hereunder.

20. SEVERABILITY. If any provision of this Agreement is held to be invalid, illegal, or unenforceable under any statute, regulation, ordinance, executive order, or other rule of law, that provision will be deemed severed to the extent necessary to comply with such statute, regulation, ordinance, order, or rule. In the event such provision is deemed severed, the parties will negotiate in good faith to arrive at an alternative arrangement approximating the original business objective of the parties. The remaining terms and conditions of this Agreement will remain in effect.

21. NO IMPLIED WAIVER. The failure of either party at any time to require performance by the other party of any provision of this Agreement will in no way affect the right to require such performance at any time thereafter, nor will the waiver of either party of a breach of any provision of this Agreement constitute a waiver of any succeeding breach of the same or any other provision.

22. MISCELLANEOUS. (a) This Agreement does not constitute either party the agent or legal representative of the other party. Neither party is authorized to create any obligation on behalf of the other party including, but not limited to, the obligation for payment of any service or warranty obligation hereunder. (b) Neither this Agreement nor any right or obligation hereunder may be transferred or assigned by either party without the prior written approval of the other party, except that Company can transfer or assign this Agreement or any right or obligation (including, but not limited to the right to receive payments for any orders) to Ingersoll-Rand Company or an Ingersoll-Rand Company entity without first obtaining Customer's consent. (c) The rights and remedies herein reserved to Company will be cumulative and additional to any other or further rights and remedies provided at law or equity. (d) Customer does not have the right to setoff or to back charge against any amounts which become payable to Company under this Agreement or otherwise. (e) The official text of this Agreement is in the English language. If this Agreement is translated into another language, the English text will govern any question with respect to interpretation. (f) The headings in this Agreement are for convenience of reference only and do not affect the meaning of this Agreement in any manner.

23. DEFINITIONS. (a) "Agreement" means Ingersoll-Rand Company, Security Technologies Sector Terms and Conditions of Sale and Service. (b) "Company" means Ingersoll-Rand Company, Security Technologies Sector. (c) "Customer" means the Buyer. (d) "Buyer" means the purchaser of products or Services from Company. (e) "U.S." means United States of America.

MAGFORCE ELECTROMAGNETIC LOCK LIMITED LIFETIME WARRANTY

Limited Lifetime Warranty:

Magnetic Coil Assembly. Locknetics warrants only to the End User of electromagnetic locks that the magnetic coil assembly of the electromagnetic locks will be free from defects in material and workmanship for the lifetime of such electromagnetic lock.

Limited 12 Month or 18 Month Warranty:

Electronic Module. Locknetics warrants only to the End User of electromagnetic locks that the electronic module of the electromagnetic locks will be free from defects in material and workmanship for a period of 12 months from the date of shipment of the electromagnetic locks from an authorized seller to the End User or a period of 18 months from the date of shipment of such electromagnetic locks from Locknetics to an authorized seller, whichever period is shorter.

Limitations:

Locknetics' sole obligation under this warranty is limited to repairing and replacing, at its option, the defective electromagnetic locks. If Locknetics chooses to replace a defective electromagnetic lock as provided herein, Locknetics may replace the defective electromagnetic lock with an equal or upgraded electromagnetic lock, at its option.

NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE WITH RESPECT TO THE ELECTROMAGNETIC LOCKS INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LOCKNETICS DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH ELECTROMAGNETIC LOCKS.

This warranty is exclusive and limited to the End User of the electromagnetic

locks, and terminates upon the sale or transfer of the electromagnetic locks or the structure for which the electromagnetic locks are attached.

"End User" is defined in this limited warranty as the initial user of the products.

Exclusions to Warranty:

The provisions of this limited warranty do not apply to electromagnetic locks: (i) used for purposes for which they are not designed or intended; (ii) which have been repaired or altered without Locknetics' prior written consent; (iii) which have been subjected to misuse, abuse, negligence, or accident; (iv) which have been improperly stored, installed, maintained, or operated; (v) which have been used in violation of written instructions provided by Locknetics to an authorized seller and/or End User; (vi) which have been subjected to improper temperature, humidity, or other environmental conditions; (vii) which have been affected by normal wear and tear; or (viii) which, based on Locknetics' or authorized seller's examination, do not disclose to Locknetics' or an authorized seller's satisfaction nonconformance to the warranty.

The following costs and expenses are not covered by the provisions of this limited warranty: (i) labor costs for the removal and reinstallation of electromagnetic locks; (ii) shipping and freight expenses required to return electromagnetic locks to Locknetics or an authorized seller; (iii) normal maintenance; and (iv) economic losses.

THE PROVISIONS OF THIS LIMITED WARRANTY ARE NOT APPLICABLE TO ANYTHING OTHER THAN DEFECTS IN LOCKNETICS' MATERIAL OR WORKMANSHIP.

End User's Remedies:

END USER'S EXCLUSIVE AND SOLE REMEDY ON ACCOUNT OF, OR IN RESPECT OF, THE FURNISHING OF ELECTROMAGNETIC LOCKS THAT DO NOT CONFORM TO THIS AGREEMENT WILL BE TO SECURE REPAIR OR REPLACEMENT OF THE ELECTROMAGNETIC LOCKS, AT LOCKNETICS' OPTION. IN NO EVENT WILL LOCKNETICS' MAXIMUM LIABILITY EXCEED THE SELLING PRICE FOR THE NON-CONFORMING ELECTROMAGNETIC LOCKS.

Limitation of Liability:

IN NO EVENT WILL LOCKNETICS BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF USE OF THE ELECTROMAGNETIC LOCKS, LOSS OF PROFIT, LOSS OF REVENUE, INTEREST, LOST GOODWILL, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, LOSS BY REASON OF SHUTDOWN OR NON-OPERATION, INCREASED EXPENSES OR OPERATION, OR CLAIMS OF END USERS, WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Statute of Limitations:

NO ACTION ARISING OUT OF ANY CLAIMED BREACH OF THIS AGREEMENT BY LOCKNETICS MAY BE BROUGHT BY END USER MORE THAN ONE (1) YEAR AFTER THE CAUSE OF ACTION HAS ARISEN.

Consumer Products:

With respect to "customer products" as defined under the Magnuson-Moss Warranty Act ("MMWA"), the following statements are made. (a) Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the End User. (b) This warranty gives the End User specific legal rights and the End User may also have other rights which vary from state to state.



WARRANTY TERMS AND CONDITIONS

- 1. Limited Warranty; Limitation of Remedy and Damages.** Subject to the limitations of liability set forth below, NGP warrants for a period of five (5) years from date of delivery (the "Warranty Period"), that the products provided by NGP hereunder (the "Products") (i) shall conform substantially to the specifications provided to NGP, if any, so long as the Products have been properly installed; and (ii) shall conform substantially to the specifications provided by NGP, and (iii) are free from defects in workmanship and materials.

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY NGP WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. NGP HEREBY DISCLAIMS AND EXCLUDES ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This warranty does not cover, and NGP will not be liable for, defects or damage arising from improper installation, modification, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, use with unauthorized products or parts, or improper product selection or specification.

The sole and exclusive liability of NGP under this warranty or otherwise shall be limited to the repair or replacement of any Product or component part which shall prove defective to the original purchaser from NGP hereunder (the "Purchaser"), and shall not extend to dismantling, installing or reinstalling (or payment for the cost of the same). NGP will not pay for the costs of repair or replacement performed other than in accordance with this warranty. NGP SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, TORT OR OTHERWISE), SHALL NGP'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXCEED THE PRICE PAID BY PURCHASER FOR THE SPECIFIC PRODUCTS GIVING RISE TO THE CLAIM OR CAUSE OF ACTION. PURCHASER AGREES THAT IN NO EVENT SHALL NGP'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. This warranty is governed by the law of the State of Tennessee without regard to its conflicts of law principles.

- 2. No Set-off.** Purchaser acknowledges that its obligations to pay NGP all sums properly invoiced to purchaser by NGP for the products are absolute and unconditional. Purchaser shall make all payments to NGP when due hereunder and shall not withhold, delay or condition payment for any reason whatsoever. Purchaser shall not set-off any amounts due NGP against any amounts already due from NGP to Purchaser and expressly waives any right to claim of set-off.
- 3. Claims.** Any claim by Purchaser with reference to the Products shall be deemed waived by Purchaser unless submitted in writing in accordance with this Paragraph 3. Purchaser shall inspect the Products immediately upon receipt and prior to any installation or use of such Products. Unless Purchaser provides written notice to NGP of any claim for shortages or defects in the Products within fourteen (14) days after Purchaser's receipt of shipment, such Products shall be deemed finally inspected and accepted by Purchaser. If a defect is of such nature that reasonable inspection within the time provided herein would not disclose it, then notice of the claimed defect shall be made in writing and delivered to Purchaser within ten (10) days after Purchaser knew or should have known of the defect (but in no event later than the expiration of the Warranty Period); provided, however, that (notwithstanding any provisions hereof to the contrary) NGP shall not be liable for claimed defects in Products once such Products have been incorporated into a structure. At NGP's request, Purchaser will send any allegedly non-conforming Products to NGP. Any written notice of a claim hereunder shall be sent in writing to National Guard Products, 4985 East Raines Road, P.O. Box 753430, Memphis, Tennessee 38175.
- 4. Additional Terms.** Acceptance of the Products shall be limited to the terms and conditions contained herein. Any terms and conditions contained in Purchaser's purchase order or acceptance that are in addition to, or are in conflict with, the terms and conditions contained herein shall not become a part of the agreement between NGP and Purchaser unless expressly agreed to in writing by NGP.



Contact:

Phone: 800-647-7874

Fax: 800-255-7874

www.ngp.com

Corporate Headquarters:

NATIONAL GUARD PRODUCTS, INC.

4985 E. Raines Road

Memphis, Tennessee 38118

Mailing Address:

P.O. Box 753430

Memphis, Tennessee 38175

WARRANTY

Ives (the “Company”) warrants only to Customer that the products will be free from defects in material and workmanship for a period of 12 months from the date of shipment of the products with the exception of continuous hinges that carry a Lifetime Warranty. The Customer shall be obligated to promptly report any failure to conform to this warranty in writing to the Company within the warranty period provided above. Company’s sole obligation under this warranty is limited to repairing or replacing, at its option, the defective products.

NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE WITH RESPECT TO THE PRODUCTS INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

The provisions of this limited warranty do not apply to products: (i) used for the purposes for which they are not designed or intended; (ii) which have been repaired or altered without Company’s prior written consent; (iii) which have been subjected to misuse, abuse, negligence, or accident; (iv) which have been improperly stored, installed, maintained, or operated; (v) which have been used in violation of written instructions provided by Company to Customer; (vi) which have been subjected to improper temperature, humidity, or other environmental conditions; (vii) which have been affected by normal wear and tear; or (viii) which, based on Company’s examination, do not disclose to Company’s satisfaction nonconformance to the warranty.

The following costs and expenses are not covered by the provisions of this limited warranty: (i) labor costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return products to Company; (iii) normal maintenance; and (iv) economic losses. In addition, the provisions of this warranty are not applicable to anything other than defects in Company’s material (products only) or workmanship.

CONSUMER PRODUCTS. With respect to “consumer products” as defined under the Magnuson-Moss Warranty Act (“MMWA”), the following statements are made. (a) Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. **IF ANY IMPLIED WARRANTY IS PROVIDED UNDER THE MMWA, IT IS LIMITED TO THE DURATION OF THE WARRANTY PROVIDED ABOVE.** (b) Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. (c) This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

TERMS & CONDITIONS • Complete Locks

Product Warranties: Commercial Applications

3 Year Limited Mechanical Warranty and 1-Year Limited Electromechanical Warranty

Schlage Lock Company, LLC (the “Company”) extends a three year limited mechanical warranty and one year limited electromechanical warranty to the original user of the products manufactured by the Company (the “Products”) against defects in material and workmanship from the date of purchase. Certain Products contain restrictions to this limited warranty, additional warranties, or different warranty periods. Please see below for specific Product warranty information.

What The Company Will Do: Upon return of the defective Product to the Company or its authorized distributor for inspection, free and clear of all liens and encumbrances and accompanied by the statement of defects of proof of purchase, the Company will replace the Product.

Original User: These warranties only apply to the Original User of Products. These warranties are not transferable.

What Is Not Covered: The following costs, expenses and damages are not covered by the provisions of these limited warranties: (i) labor costs including, but not limited to, such costs for the removal and reinstallation of Products; (ii) shipping and freight expenses required to return the Products to the Company; or (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

The provisions of these limited warranties do not apply to Products: (i) used for purposes for which they are not designed or intended; (ii) which have been subjected to alteration, misuse, abuse, negligence, or accident; (iii) which have been improperly stored, installed, maintained, repaired or operated; (iv) which have been used in violation of written instructions provided by Schlage; (v) which have been subjected to improper temperature, humidity, or other environmental conditions (i.e., corrosion); or (vi) which, based on the Company’s examination, do not disclose to the Company’s satisfaction non-conformance to the warranties. Additionally, the Company will not warrant ANSI A156.2 Grade 2 lever Product installed in educational facilities and student housing.

Additional Terms: The Company does not authorize any person to create for it any obligation or liability in connection with the Products. **The Company’s maximum liability under these warranties is limited to the purchase price of the Product.** No action arising out of any claimed breach of these warranties by the Company may be brought by the Original User more than one (1) year after the cause of action has arisen.

How State Law Applies: These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

SPECIFIC PRODUCT WARRANTY RESTRICTIONS/ADDITIONAL WARRANTIES:

ND-Series Levers 10-Year Mechanical Warranty

The limited warranty is for a period of seven (7) years for products shipped prior to January 2012. 10-year for products shipped after January 2012.

Small Format Interchangeable Core (SFIC) Warranty

The limited warranty also applies to Schlage locks and housings when used with another manufacturer’s cores, or to Schlage cores (i.e, SFIC) when used in another manufacturer’s locks and housings. *The use of unauthorized cylinder cams or other components with the Products shall void these warranties.*

Everest 29, Everest 29 Primus, Everest 29 Primus XP, Everest, Everest Primus, and Everest Primus XP Limited Lifetime Key Breakage Warranty

A limited lifetime warranty is provided to the original user against breakage and is subject to the restrictions of these limited warranties.

Portable Security Limited Lifetime Warranty

A limited lifetime warranty is provided to the original user and is subject to the restrictions of these limited warranties.

Exclusions: Oil Rubbed Bronze finish (613) is designed to improve over time and change in appearance, creating a living finish through daily use and thus, finish discoloration is not applicable to the above warranty.

Product Warranties: Residential Applications

Lifetime Limited Mechanical & Finish Warranty and 1-Year Limited Electronics Warranty

Subject to the terms and conditions of this warranty, Schlage extends a lifetime limited mechanical and finish warranty and a one-year limited electronics warranty to the original consumer user (“Original User”) of our Schlage brand product (“Product”) against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed.

What Schlage will do: Upon return of the defective Product to Schlage, Schlage’s sole obligation, at its option, is to either repair or replace the Product, or refund the original purchase price in exchange for the Product. Original User: This warranty only applies to the Original User of Products. This warranty is not transferable.

What is not covered: The following costs, expenses and damages are not covered by the provisions of this limited Warranty: (i) labor costs including, but not limited to, such costs as the removal and reinstallation of Product; (in) shipping and freight expenses required to return Product to Schlage; and (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some local laws do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

The provisions of this warranty do not apply to Products: (i) used in commercial applications; (ii) used in common area applications; (iii) used for purposes for which they are not designed or intended; (iv) which have been subjected to alteration, abuse, misuse, negligence or accident; (v) which have been improperly stored, installed, maintained or operated; (vi) which have been used in violation of written instructions provided by Schlage; (vii) which have been subjected to improper temperature, humidity or other environmental conditions; or (viii) which, based on Schlage’s examination, do not disclose to Schlage’s satisfaction non-conformance to the warranty. Additionally, this warranty DOES NOT COVER scratches, abrasions, or deterioration due to the use of paints, solvents or other chemicals.

Exclusions: Oil Rubbed Bronze finish (613) is designed to improve over time and change in appearance, creating a living finish through daily use and thus, finish discoloration is not applicable to the above warranty. **Additional terms:** Schlage does not authorize any person to create for it any obligation or liability in connection with the Product. Schlage’s maximum liability here under is limited to the original purchase price of the Product. No action arising out of any claimed breach of this warranty by Schlage may be brought by the Original User more than one (1) year after the cause of action has arisen.

How local law applies: This warranty gives you specific legal rights, and you may also have other rights as otherwise permitted by law. If this Product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty.

Product Warranties and Distribution Policy • TERMS & CONDITIONS

Product Warranties: Residential Applications (Cont.)

Guaranteed Fit Program: Schlage products are designed to fit standard residential door preparations and retrofit existing tubular locks. Note: Mortise locks and preparations are not considered standard and are not guaranteed under this program. During the initial installation, if there is a problem with the Product's performance, the Original User may simply contact Schlage Customer Service at 888-805-9837 in the U.S. and Canada or 800-506-7866 in Mexico for assistance.

Program and warranty claims: If you encounter a residential door preparation or fit issue under the Guaranteed Fit Program or have a claim under this warranty, please contact Schlage Customer Service for repair, replacement or refund of the original purchase price in exchange for the return of the Product to Schlage.

DEXTER® Lifetime Mechanical Warranty and 5-year Finish Warranty by **SCHLAGE®**

Subject to the terms and conditions of this warranty, Schlage Lock Company ("Schlage") extends a lifetime limited mechanical and 5-year finish warranty to the original consumer user ("Original User") of Dexter by Schlage products ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed.

What Schlage will do: Upon return of the defective Product to Schlage, Schlage's sole obligation, at its option, is to either repair or replace the Product, or refund the original purchase price in exchange for the Product. Original User: This warranty only applies to the Original User of Products. This warranty is not transferable.

What is not covered: The following costs, expenses and damages are not covered by the provisions of this limited Warranty: (i) labor costs including, but not limited to, such costs as the removal and reinstallation of Product; (in) shipping and freight expenses required to return Product to Schlage; and (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some local laws do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

The provisions of this warranty do not apply to Products: (i) used in commercial applications; (ii) used in common area applications; (iii) used for purposes for which they are not designed or intended; (iv) which have been subjected to alteration, abuse, misuse, negligence or accident; (v) which have been improperly stored, installed, maintained or operated; (vi) which have been used in violation of written instructions provided by Schlage; (vii) which have been subjected to improper temperature, humidity or other environmental conditions; or (viii) which, based on Schlage's examination, do not disclose to Schlage's satisfaction non-conformance to the warranty. Additionally, this warranty DOES NOT COVER scratches, abrasions, or deterioration due to the use of paints, solvents or other chemicals.

Product Warranties, Additional Terms & Conditions: Commercial and Residential Applications

Additional Terms: The Company does not authorize any person to create for it any obligation or liability in connection with the Products. The Company's maximum liability under these warranties is limited to the purchase price of the Product. No action arising out of any claimed breach of these warranties by the Company may be brought by the Original User more than one (1) year after the cause of action has arisen.

How State Law Applies: These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Note: Should the Product be considered a consumer product as may be covered by the Magnusson Moss Federal Warranty Act, please be advised that: (1) Some states do not allow limitations or incidental consequential damages or how long an implied warranty lasts so that the above limitations may not fully apply; and (2) This warranty gives specific legal rights and a user may have other rights which may vary from state to state.

For warranty service and shipping instructions contact:

Schlage and Portable Security Commercial Customers

Schlage
Customer Care
3899 Hancock Expressway
Colorado Springs, CO 80911

(877) 671-7011
Fax (800) 452-0665

Schlage and Portable Security Residential and Retail Customers

Schlage
Customer Care
2119 East Kansas City Road
Olathe, KS 66061

(800) 847-1864 (option 1) Consumer
Fax (800) 366-5625

The Schlage Lock Company reserves the right to make changes in designs and specifications or to make additions or improvements on its products without notice and without incurring any obligation to incorporate them on products previously manufactured. The Schlage Lock Company is not responsible for any modification, addition or alteration to our products by others.

Distribution Function and Location Policy

The Schlage customer relationship includes the nonexclusive area of primary sales responsibility and the channel of distribution assigned by Schlage. It is vital to our success and for the effective management of the distribution of our products that the Schlage customer relationship, once it is satisfactorily established between us, should not be changed without our approval. Therefore, after selection by Schlage as a distributor of one or more of Schlage products, a customer should continue to perform that distribution function from the location of its business at the place or places utilized at the time of selection. A customer should not change its Schlage distribution function or establish a different or additional location without the prior written consent of Schlage.

Schlage reserves the right to discontinue, after appropriate notice, sale of its products to any customer which refuses to adhere to this policy. Schlage also reserves the right to change, in its sole discretion, the number and locations of the distributors authorized to distribute its products in any area. This determination will be based upon, among other considerations, the success or failure in developing the market for Schlage products.

WARRANTY

LCN warrants its products manufactured after January 1, 1989 to be free from defects in materials and workmanship for a period of ten (10) years from the date of manufacturer for the 4000 Series and the 1000 Series products and for two (2) years from the date of manufacturer for all other products specifically listed in the table below (see Table below for products and warranty periods).

Products	Years
4000 Series Closers	10 Years
1000 Series Closers, Concealed Closers, High Security Closers (less 2210 DPS)	10 Years
Automatic Operators, Sentronics, SEM Magnets, 2210 DPS	2 Years

This limited warranty does not cover products that (i) are not the proper size for the application; (ii) are not installed in accordance with LCN's published installation instructions; (iii) are installed with improper or incorrect parts [Note: It is recommended that the products be installed with the LCN fasteners provided with the product.]; (iv) have been, in the opinion of LCN, modified, repaired, or altered in any way without the express written consent of LCN; (v) are used for purposes which they are not designed or intended; or (vi) are subjected to misuse, abuse, negligence, or accident. The following costs and expenses are not covered by the provisions of this limited warranty: (i) labor costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return products to LCN; (iii) normal maintenance; and (iv) economic losses.

LCN will replace the products which, in the opinion of LCN, are found to be defective, provided said products are returned to LCN, Warranty and Replacement Department, 121 West Railroad Avenue, P.O. Box 100, Princeton, Illinois USA 61356-0100.

LCN SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY CLAIM WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This limited warranty is in place of all other warranties, expressed or implied, and excludes any warranties of fitness for a particular purpose or merchantability. No agent, representative, dealer, or employee of LCN has the authority to increase or alter the obligations of this limited warranty.

Note: 900/7900 Series compressors are not manufactured by LCN and are excluded from the coverage of the LCN limited warranty. LCN reserves the right to supply alternative compressors. For more information, parts, or repairs concerning the compressors, contact the compressor manufacturer directly.

Warranty

Warranty: The Company warrants that the product manufactured by it and delivered hereunder will be free of defects in material and workmanship for a period as follows: (1) exit devices and trim for 36 months from the date of placing the product in operation or for 42 months from the date of shipment; and (2) , and electrified exit devices and other electrified products for 12 months from the date of placing the product in operation or 18 months from the date of shipment, whichever shall first occur. The Purchaser shall be obligated to promptly report any failure to conform to this limited warranty, in writing, to the Company within said limited warranty period, whereupon the Company shall, at its option, correct such nonconformity, by suitable repair to such product or, furnish a replacement part F.O.B. point of shipment; provided the Purchaser has stored, installed, maintained and operated such product in accordance with good industry practices and has complied with specific recommendations of the Company. Accessories or product furnished by the Company, but manufactured by others, shall carry whatever warranty the manufacturers have conveyed to the Company and which can be passed on to the Purchaser. The Company shall not be liable for any repairs, replacements, or adjustments to the product or any costs of labor performed by the Purchaser or others without the Company's prior written approval.

The effects of corrosion, erosion and normal wear and tear are specifically excluded from this limited warranty. Performance warranties are limited to those specifically stated within the Company's proposal. Unless responsibility for meeting such performance warranties are limited to specified shop or field tests, the Company's obligation shall be to correct in the manner and for the period of time provided above.

The Company makes no other warranty or representation of any kind whatsoever, expressed or implied, except that of title, and all implied warranties of merchantability and fitness for a particular purpose, are hereby disclaimed. No agent, representative, dealer, or employee of Company has the authority to increase or alter the obligations of this limited warranty.

Correction by the Company of nonconformities whether patent or latent, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of the Company for such nonconformities, whether based on contract, warranty, negligence, indemnity, strict liability or otherwise with respect to or arising out of such Equipment.

The Purchaser shall not operate product which is considered to be defective, without first notifying the Company in writing of its intention to do so. Any such use of product will be at the Purchaser's sole risk and liability and will not be covered by this limited warranty.

Customer Care: 877-671-7011

RMA requests (Return Material Authorization) are to be directed to Von Duprin, 2720 Tobey Drive, Indianapolis, IN 46219. Attn: Customer Service.

NOTES

- *The hardware shown on these pages is made with no compromise in quality, design or durability. Only first quality extrusions, sheet stock and castings are used. Careful matching, polishing, assembly and finishing result in a final product which we present with pride.*
- Templates are available, upon request, for every product offered by TRIMCO. Templates are issued only for the project for which they are requested. TRIMCO reserves the right to make design changes without notice. Always request a current template prior to machining doors.
- Our complete in-plant capabilities enable us to produce countless items of a special nature. *Let us quote on any of your hardware needs not shown in this catalog.*
- A large number of exterior pull handles and push/pull bar sets may be adapted for fOCAL styling and are marked "fOCAL option available" in the catalog and price list. Hard black finished style plates of appropriate diameter are provided at all locations where grip or base meet door frame.
- All castings are available in brass, bronze or aluminum unless otherwise noted.
- The small letters at the lower right of each product table identify the base metal options in which that product is available. Br - Brass, Bz - Bronze, Al - Aluminum, SS - Stainless Steel, Pl - Chrome Plated

WARRANTY DISCLAIMER; EXCLUSIVE REMEDY

We do not warrant the merchantability or our products, nor do we offer any other warranty of any kind, expressed or implied, and the customer any not extend any warranty on our behalf to anyone. Any such unauthorized extensions shall be the customer's responsibility. In no event shall we be liable to the customer in warranty, contract, strict liability or otherwise for any damages alleged to be caused by one or more of our products, beyond the cost to the customer of the subject product or products, refund of the purchase price being customer's sole and exclusive remedy against us upon proof of any alleged claim. Incidental and consequential damages, including labor costs relating to installation or removal, shall not be our liability, and customer shall not have remedy against us for such damages, the sole and exclusive remedy for a proven claim having been stated above.

All materials and finishes meet ANSI/BHMA standards at time of shipment. We do not warrant finishes exposed to hostile environments.

Customer is responsible for determining the suitability of our products for customer's use or resale, or for incorporating them into objects, or for applications which customer designs, assembles, constructs or manufactures.

CONDITIONS OF SALE

Distributors and Other Commercial Customers

Note: The following Conditions of Sale are subject to change: All Sales Transactions are subject to the latest published Conditions of Sale of the Trine Access Technology Corporation and to any Special Conditions of Sale which may be contained in applicable Trine quotations and acknowledgements. Modified product warranties are provided to consumers.

1. **ACCEPTANCE, GOVERNING PROVISIONS AND CANCELLATIONS.** No order for Trine Access Technology or services shall be binding upon Trine until accepted by a writing of an authorized official of Trine or by shipment or other performance of such order. Any such order shall be subject to these Conditions of Sale, and acceptance shall be expressly conditioned on assent to such Conditions, which assent shall be deemed given unless purchaser shall expressly notify Trine to the contrary prior to the earlier of any shipment or other performance of an order by Trine or within five (5) days after purchaser's receipt of any acknowledgement or confirmation of such order. Trine expressly reserves the right to reject and withdraw acceptance of any order.

No order accepted by Trine may be altered or modified by purchaser unless agreed to in a writing signed by an authorized official of Trine; and no such order may be cancelled or terminated except upon payment of Trine's loss, damage and expense arising from such cancellation or termination. These Conditions of Sale may not be supplemented or modified by course of dealing, course of performance or any oral communication between the parties.

No modified or other conditions will be recognized by Trine unless specifically agreed to in writing and failure of Trine to object to provisions contained in any purchase order or other communication from a purchaser (including, without limitation, penalty clauses of any kind) shall not be construed as a waiver of these Conditions nor an acceptance of any such provisions.

Unless otherwise agreed in writing by a duly authorized representative of Trine, products sold hereunder are not intended for use or in connection with a nuclear facility or activity. If so used, Trine disclaims all liability for any nuclear damage, injury or contamination, and purchaser shall indemnify Trine against any such liability, whether as a result of breach of contract, warranty, tort (including negligence) or otherwise.

Any contract for sale and these Conditions shall be governed by and construed according to the laws of the State of New York. Any dispute arising out of or relating to these Conditions of Sale or any matter relating hereto shall be brought in the federal or state courts sitting in or for the Bronx, New York, and the parties waive any objection they may have to the jurisdiction or subject matter of these courts.

2. **QUOTATIONS AND PRICES.** Written quotations are conditioned upon acceptance by purchaser within thirty (30) days from the date issued and shall be considered as offers by Trine to sell during such thirty (30) day period on these Conditions of Sale unless sooner terminated by notice. Other Trine publications are maintained as sources of general information and are not quotations or offers to sell.

All clerical errors are subject to correction.

MINIMUM ORDER: \$75.00 Net. **DROP SHIP FEE:** Trine reserves the right to charge a fixed fee of \$10.00 for shipping to an address other than customers.

All prices are subject to change without notice. In the event of a net price change, the price of equipment on order but unshipped will be adjusted to the price in effect at the time of shipment. Downward adjustment of prices shall apply only to unshipped portions of outstanding orders.

3. **PAYMENT TERMS.** Unless otherwise agreed by Trine, terms of payment for Trine products to purchasers of satisfactory credit are either (1) a **1% cash** discount for all invoices paid in full if the payment is received by Trine **within 10 days after the date of Trine's invoice** or (2) full payment to be received by Trine within 30 days after the date of Trine's invoice. Applicable terms of payment are stated in quotations or on the discount sheet for the product involved. Cash discount will apply only to the net amount of the invoice after transportation charges and taxes. A late charge of **1% per month** or the maximum amount permitted by law will be applied to all past due amounts.

Trine reserves the right at any time to demand full or partial payment before proceeding with a contract of sale if, in its judgment, the financial condition of purchaser shall not justify the terms of payment specified. If delivery is delayed or deferred by purchaser beyond the scheduled date, payment shall be due in full when Trine is prepared to ship and the products may be stored at the risk and expense of purchaser. If purchaser defaults when any payment is due, then the whole contract price shall become due and payable upon demand, or Trine, at its option, without prejudice to other lawful remedies, may defer delivery or cancel the contract for sale.

4. **TAXES AND OTHER CHARGES.** Any manufacturer's tax, retailer's occupation tax, use tax, sales tax, excise tax (except the Federal excise tax on vehicles), duty, custom, inspection or testing fee, or other tax, fee or charge of any nature whatsoever, imposed by any governmental authority, on or measured by any transaction between Trine and purchaser, shall be paid by purchaser in addition to the prices quoted or invoiced. In the event Trine shall be required to pay any such tax, fee or charges, purchaser shall reimburse Trine therefor; or, in lieu of such payment, purchaser shall provide Trine at the time the order is submitted with an exemption certificate or other document acceptable to the authority imposing the same. Purchase orders must state the existence and amount of any such tax, fee or charge which it shall be Trine's responsibility to collect from purchaser and pay.

5. **DELIVERY.** Delivery of products to a carrier at any Trine facility or other shipping point shall constitute delivery to purchaser; and, regardless of freight payment, title and all risk of loss or damage in transit shall pass to purchaser at that time.

Trine cannot be held responsible for breakage after having received "in good order" receipts from the transportation company. All claims for loss and damage must be made by purchaser to the carrier.

Claims for shortages or other errors must be made in writing to Trine within 15 days after receipt of shipment, and failure to give such notice shall constitute unqualified acceptance and a waiver of such claims by purchaser.

Unless otherwise agreed by Trine in quotations, discount schedules, catalogs or other Trine publications, all expenses of freight FOB Trine's place of shipment shall be borne by purchaser.

No allowance will be made in lieu of transportation if purchaser accepts shipment at factory, warehouse, freight station, or otherwise supplies its own transportation.

Method and route of shipment will be at the discretion of Trine unless purchaser shall specify otherwise, and any additional expense of the method or route of shipment specified by purchaser shall be borne by purchaser.

Trine reserves the right to make delivery in installments, unless otherwise expressly stipulated in the contract for sale; and all such installments when separately invoiced shall be paid for when due per invoice, without regard to subsequent deliveries. Delay in delivery of any installment shall not relieve purchaser of its obligations to accept remaining deliveries.

6. **SUBSTITUTES.** Trine may furnish suitable substitutes for materials unobtainable because of priorities or regulations established by governmental authority or non-availability of materials from suppliers, and assumes no liability for deviation from published dimensions and descriptive information not essential to proper performance of the products.

7. **WARRANTIES TO DISTRIBUTORS AND OTHER COMMERCIAL CUSTOMERS.** Trine warrants products manufactured by it to be free from defects in materials and workmanship for a period of one (1) year from date of shipment by Trine, except for all Axion (R) labeled products which are covered for two (2) years from date of shipment by Trine. If within such period any such products shall be proved to Trine's satisfaction to be so defective, such products shall be repaired or replaced at Trine's option. This warranty shall not apply (a) to products not manufactured by Trine, (b) to products which shall have been repaired or altered by other than Trine so as, in its judgment, to affect the same adversely, or (c) to equipment which shall have been subjected to negligence, accident or damage by circumstances beyond Trine's control, or to improper operation, maintenance or storage, or to other than normal use or service. With respect to products not manufactured by Trine, the warranty obligations of Trine shall in all respect conform and be limited to the warranty actually extended to Trine by its supplier. The foregoing warranties do not cover reimbursement for transportation, removal, installation, or other expenses which may be incurred in connection with repair or replacement.

Except as may be expressly provided in an authorized writing by Trine, Trine shall not be subject to any other obligations or liabilities whatsoever with respect to products manufactured by Trine or services rendered by Trine.

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION TITLE, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

8. **LIMITATION OF LIABILITY.** Anything to the contrary herein contained notwithstanding, TRINE ACCESS TECHNOLOGY, ITS CONTRACTORS AND SUPPLIERS OF ANY TIER SHALL NOT BE LIABLE IN CONTRACT, IN TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR OTHERWISE FOR ANY SPECIAL, INDIRECT, INCIDENTAL CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES WHATSOEVER. The remedies of the purchaser set forth herein are exclusive where so stated and the total cumulative liability of Trine, its contractors and suppliers of any tier, with respect to this contract or anything done in connection therewith, such as the use of any product covered by or furnished under the contract, whether in contract, in tort (including negligence or strict liability) or otherwise, shall not exceed the price of the product or part on which such liability is based.

Further, any claim purchaser may have with reference to Trine Products or services sold or provided hereunder shall be deemed waived by purchaser unless asserted against Trine in writing within 90 days from the date the purchaser discovered, or should have discovered, the basis for the claim.

9. **RETURN OF EQUIPMENT.** No products may be returned without first obtaining Trine's written permission and a returned goods authorization number. Products accepted for credit, not involving a Trine error, shall be subjected to a minimum service charge of \$25.00, or a charge of 15% of invoice, whichever is greater, plus all transportation charges incurred by Trine. THE MINIMUM RESTOCKING CHARGE IS \$25.00. Returned products must be securely packed to reach Trine without damage, any cost incurred by Trine to put the products in first class condition will be charged to purchaser.

10. **PATENTS.** As to products sold to purchaser by Trine, Trine shall defend any suit or proceeding brought against purchaser so far as based on a claim that said products constitute an infringement of any patent of the United States, if notified promptly in writing and given authority, information and assistance at Trine's expense for the defense of the same. In the event of a final award of costs and damages, Trine shall pay such award. In the event the use of said products by purchaser is enjoined in such a suit, Trine shall, at its own expense, either (a) procure for purchaser the right to continue using said products, (b) modify said equipment to render them non-infringing, (c) replace said products with non-infringing products, or (d) refund the purchase price (less depreciation) and the transportation and installation costs of said products. Trine will not be responsible for any compromise or settlement made without its written consent.

The foregoing states the entire liability of Trine for patent infringement, and in no event shall Trine be liable if the infringement charge is based on the use of Trine products for a purpose other than that for which sold by Trine, any alteration to the Trine products or the use of the Trine products with any other product or service not manufactured by Trine. As to any products furnished by Trine to purchaser and manufactured in accordance with designs proposed by purchaser, purchaser shall indemnify Trine against any award made against Trine for patent, trademark, or copyright infringement.

11. **PATTERNS AND TOOLS.** Notice will be given if special patterns or tools are required to complete any order. Charges for such patterns or tools do not convey title thereto or the right to remove them from Trine's plant. If patterns or tools are not used for a period of two years, Trine shall have the right to scrap them without notice.

12. **FORCE MAJEURE.** Trine shall not be liable in damages or otherwise for delays in shipment or default in delivery for any reason of force majeure or for any cause beyond Trine's reasonable control including, but not limited to (a) an act of nature; (b) government action, war, riots, civil commotion, embargoes or martial laws, (c) Trine's inability to obtain necessary materials from its usual sources of supply, (d) shortage of labor, raw material, production or transportation facilities or other delays in transit, (e) other contingencies of manufacture or shipment. In the event of any delay in Trine's performance due in whole or in part to any cause beyond Trine's reasonable control, Trine shall have such additional time for performance as may be reasonably necessary under the circumstances. Acceptance by purchaser of any goods shall constitute a waiver by purchaser of any claim for damages on account of any delay in delivery of such goods.

MARKAR GENERAL WARRANTY**LIMITED WARRANTY**

Adams Rite Manufacturing Co. guarantees its products to be free from defects in materials and workmanship for a period as stated for each product line. Our liability, expressed or implied, shall be limited to replacement of goods proven defective. No claims will be allowed for damages incurred or work done thereon.

The limited warranty specifically excludes damage arising from abuse, misuse, modification, incorrect installation or adjustment, deterioration of finish due to improper handling or improper placement or protection of product prior to or after installation in excess of normal weathering or usage, and all other circumstances beyond the control of Adams Rite Manufacturing Co.

This limited warranty is in lieu of all other warranties expressed or implied, and excludes any warranty of fitness or merchantability. No agent, representative dealer or employee of Markar Architectural Products, Inc. has the authority to increase or alter the terms and conditions of this limited warranty.

CONTINUOUS HINGE AND PIVOT LIMITED WARRANTY

Adams Rite Manufacturing Co. guarantees its products to be free from defects in materials and workmanship for a period of 10 years. Hinges with medical bearings are guaranteed for 25 years.

EDGE GUARD AND ASTRAGAL LIMITED WARRANTY

Adams Rite Manufacturing Co. guarantees its products to be free from defects in materials and workmanship for a period of 1 year.

McKINNEY

RE: McKINNEY Aluminum Continuous Hinges

To Whom It May Concern:

McKinney continuous hinge design eliminates premature wear and guarantees proper alignment. These hinges are guaranteed to be free of defects in both workmanship and materials. McKinney's liability under all warranties, express or implied, shall be limited to replacement of defective goods. The defective goods must be returned to our factory in Scranton, Pennsylvania, with freight charges prepaid. Any bending, defacing or modification of a hinge after leaving our factory will void the warranty.

This guarantee is only valid if the hinges are specified, applied and adjusted in accordance with the installation instructions and on frames and doors that are plumb and square. **This guarantee is good for the lifetime of the opening.**

The McKinney Products Company

McKINNEY Products Company • 820 Davis Street • Scranton, PA 18505 U.S.A.

Phone 570-346-7551 • Fax 570-342-4845

Customer Service: Phone 800-346-7707 • Fax: 800-541-1073

Email: www.mckinneyhinge.com

LIMITED WARRANTY POLICY

All products sold are warranted to be free from defects in workmanship and materials for the periods listed in the table below, from the date of manufacture. THIS COMPRISES SELLER'S SOLE AND EXCLUSIVE WARRANTY AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE CONCERNING THE PRODUCTS, AND ALL OTHER WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR INTENDED PURPOSE, ARE HEREBY DISCLAIMED AND EXPRESSLY EXCLUDED. SELLER DOES NOT WARRANT AGAINST UNITED STATES PATENT INFRINGEMENT BY WAY OF THE USE OF PRODUCTS IN COMBINATION WITH OTHER PRODUCTS.

Limited warranty period (years) by product (from date of manufacture)	Mechanical	Electrical
<i>Door Controls (Manufactured after Aug. 1986)</i>		
TS93, 8900, 8600, 7400, 7300, BTS75V, BTS80	25	n/a
RTS, ITS	10	n/a
7200	5	n/a
EMR, EMF, 1800, GSR	25	2
EMB, EM, EAC, ED800	2	2
LM, 900, 700	2	n/a
<i>Exit Devices (Manufactured after Apr. 2001)</i>		
AD4000, 5000, 8000	5	2
9000	10	2
<i>Locks</i>		
ML/MK9000, CL/CK800, D800	10	2
CL/CK700, DB600	5	n/a
CL/CK600	1	n/a
SKC Keys	Lifetime	n/a
<i>All other products not listed</i>	2	1

None of the warranties set forth herein shall extend to any products or parts thereof that have been subjected to improper installation, lack of, or improper, maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, neglect, accident, unauthorized service, use of unauthorized parts, or performance of repairs, modifications or attachment to other products outside of Seller's plant. These warranties shall neither extend to nor cover any labor charges for replacement of products or parts, adjustments, or repairs, or any other work, which costs shall be the sole responsibility of Buyer. These warranties are extended only to Seller's distributors of products and the first user who purchases products for purposes other than resale (collectively, "Buyer").

Buyer's sole and exclusive remedy against Seller for any claim, whether in contract, tort or otherwise, arising out of, or resulting from the purchase of the products shall be limited to the repair or replacement of any product or part thereof, which is proved to be other than as warranted, or, at the sole option of Seller, to the issuance of a credit in an amount not to exceed the cost of the repair or replacement. In no event shall Seller be liable to Buyer or any other party for, and Buyer waives, any and all other damages, including, without limitation, incidental, special, indirect, collateral, punitive or consequential damages, including, without limitation, loss of profits, or loss of use damages or downtime costs.

If a product is claimed to be other than as warranted, Seller, upon notice promptly given, will either examine the goods at Buyer's site or issue shipping instructions for return of product to the Seller (transportation costs prepaid by Buyer and all cost associated with the removal and reinstallation of such product to be the sole responsibility of Buyer).

Any representations, warranties or promises inconsistent with, or in addition to, the warranties contained herein are unauthorized and shall not be binding upon Seller. Because Seller has no control over the conditions under which its products are used, Seller specifically does not warrant the adequacy or sufficiency of any advice or recommendations given to Buyer. Nor does Seller warrant that every Seller product complies with every code, standard or regulation in every community except as specifically stated in a published Seller catalog or in writing signed by an officer of Seller. Seller shall not be bound by the terms of any agreements between a Buyer and third parties.

DORMA Door Controls, Inc., dba DORMA Architectural Hardware

CUSTOMER SERVICE

Warranty Information

Aiphone warrants its products to be free from defects in material and workmanship under normal use and service for a period of one, two, or three years (depending on the product) after delivery to the ultimate user. Proof-of-purchase is required to verify warranty period.

Products with Extended Warranties

From the date of delivery to the ultimate user, video intercom products are warranted for a period of two years, and the MarketCom MC-60/4A and MC-60/4B intercom stations (excluding coil cords) are warranted for a period of three years.

Repairs Under Warranty

At our discretion, Aiphone will repair free of charge or replace at no charge Aiphone product that, upon examination by Aiphone repair technician, is proven defective and under warranty. Aiphone reserves the right to make the final decision as to whether there is a defect in materials and/or workmanship, and whether or not the product is within the warranty.

Aiphone does not issue advance replacements or credit for product claimed to be defective until the units have been examined by Aiphone repair technicians.

This warranty covers bench repairs by the Aiphone Service Department only, and does not extend to units that have been repaired or altered outside of the factory. Aiphone is not responsible for any costs incurred involving on-site service calls.

Additional Exclusions

This warranty shall not apply to any Aiphone product that has been subject to misuse, neglect, accident, power surge, or used in violation of instructions furnished. This warranty does not cover batteries that may be required, or damage caused by batteries.

SALES POLICY

TERMS: 2% 10th Prox., net 30 days.

PRICES: Prices are list and subject to change without notice. All orders will be filled at prices in effect at time of shipment.

FREIGHT ALLOWANCES: All shipments are F.O.B. factory via carrier we select. Goods in transit at the risk of the buyer.

FULL FREIGHT ALLOWED and prepaid on Net Invoice of \$4000.00 or more at one time to one destination. These freight terms apply only to destinations within the continental United States, excluding Alaska and Hawaii.

DELIVERY: We endeavor to make prompt shipment of all orders, but we shall not be held responsible for any loss or damage resulting from delay in filling orders due to causes beyond our control, including delivery of material to us.

RETURNED GOODS: All materials returned to L. DAVID INDUSTRIES, for any reason, must have a Return Goods Authorization (RGA) number applied to the outside of the shipping carton. A basic charge of 30% of the purchase price will be made to cover inspection and repacking. Further charge may be made at our discretion contingent on the condition of saleability of the merchandise at our inspection. Transportation charges of returned goods must be prepaid by the customer. All goods must be returned within 60 days of RGA issue date.

CLAIMS: All claims due to errors or defects must be submitted, in writing, within 30 days after receipt of goods. When we are responsible, adjustment will be made.

CANCELLATIONS: After orders are entered for manufacturing, cancellations cannot be accepted without our permission, and may be subject to a cancellation charge.

SAMPLES: Samples will be charged at regular price whether mounted or unmounted. Charges for mounting samples will be priced at cost.

MINIMUM CHARGE: The expense of handling small orders necessitates a minimum charge of \$25.00 net per invoice.

ORDERS: L. DAVID INDUSTRIES reserves the right to decline orders in which the price or quantity of goods is not satisfactory. The Company will not be bound to fill any orders unless or until they have been accepted at the home office.

PHONE ORDERS: Accuracy of phone orders will be determined by receipt of a written confirmation or acceptance of our acknowledgment, if time permits. If time does not permit for either confirmation or acknowledgment, the order stands correct as shipped.

TEMPLATES: Paper Templates are available for the major items manufactured by RYOBI, LTD. Use of these templates for any fabrication is valid only when authenticated by L. DAVID INDUSTRIES, LLC.

WARRANTY:

1. RYOBI, LTD. mechanical products are warranted against defects in material and workmanship for a period of TEN YEARS from the date of invoice.

2. RYOBI electrical products are warranted against defects in material and workmanship for a period of ONE YEAR from the date of invoice.

3. This warranty does not cover defects or damage arising from failure to perform normal maintenance, faulty installation, ordinary wear and tear, misuse, abuse, freight damage, application for which the product was not designed, or incorrect or improper wiring of electrical products.

4. Claims under this warranty must be made in writing to L. DAVID INDUSTRIES. At its option, L. DAVID INDUSTRIES will repair the defect, replace the product, or issue credit at the net value originally invoiced. L. DAVID INDUSTRIES liability shall in no event exceed the net cost of the product.

REPAIR, REPLACEMENT OR CREDIT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. L. DAVID INDUSTRIES SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. WE ARE NOT RESPONSIBLE FOR ANY CHARGES FOR LABOR OR MATERIALS INCURRED BY OTHERS WITHOUT OUR PRIOR WRITTEN CONSENT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

GI-6 GENERAL INFORMATION



LIMITED WARRANTY

April 15, 2008 | Minimum Order \$250

ASSA ABLOY reserves the right to review Approved Reseller's usage of ASSA ABLOY at any time and may:

- (a) require changes to the use of ASSA ABLOY Marks at any time in its sole discretion, which changes must be implemented within 30 days of written notice to Approved Reseller;
- (b) condition the use of ASSA ABLOY Marks on ASSA ABLOY's prior approval use, which approval may be withheld in its sole discretion;
- (c) revoke permission to use ASSA ABLOY Marks at any time for any or no reason days prior written notice to Approved Reseller; and
- (d) revoke permission to use ASSA ABLOY Marks immediately upon notice to Reseller in the event Approved Reseller is in violation of this Policy, or of any agreement with ASSA ABLOY or any Group Company.

Approved Reseller's right to use ASSA ABLOY Marks in no way conveys to Approved any proprietary or economic interest in any ASSA ABLOY Marks.

Use of ASSA ABLOY Marks in violation of this Policy may result in severe civil and liabilities. ASSA ABLOY will vigorously enforce this Policy by seeking all appropriate remedies, including, but not limited to, pecuniary damages and injunctive relief.

LIMITED WARRANTY:

SARGENT® warrants that its products sold under the "SARGENT" trade name in the United States of America are free from defects in workmanship and materials under normal use and service.

This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-SARGENT products or parts.

This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of SARGENT®, in tort or contract whether under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time period listed below, after delivery to the original purchaser.

• T-Zone (11-Line), Bored-In Lever Lock	10 years
• 1130, 1331, 1431, 268, 269, 278, 281, 421, 351 Series Closer Body	10 years
• 9200/8200/7800, Mortise Lock	10 years
• 10L, Bored-In Lever Lock	7 years
• 7000/7900 Series Vertical Rod Lock	5 years
• 80/90 Series Exit Device or Trim	5 years
• Overhead Holders & Stops	5 years
• 7L, Bored-In Lever Lock	5 years
• 8 Line, Bored-In Knob Lock	3 years
• 20/30 and P800 Series Exit Device or Trim	3 years
• All Electromechanical and Electronic Products	2 years
• All other SARGENT products	1 year

SARGENT®

ASSA ABLOY

GI-7 GENERAL INFORMATION

LIMITED WARRANTY

April 15, 2008 | Minimum Order \$250

Warranty for Cylinders Factory or Field Combined:

Cylinders shall be periodically lubricated depending on environmental conditions. Dry graphite, molybdenum disulfide or Polylube(trademark) are recommended. Petroleum based liquid lubricants should only be used in cylinders in harsh or corrosive environments and should not be missed with dry lubricants.

Warranty for Cylinders Field Combined:

1. Keys shall be cut to the SARGENT® key biting specifications required for the particular keyway and depth system.
2. All pin lengths shall be selected according to prevailing factory standards.
3. Original SARGENT® cylinder components, including pin tumblers and key blanks, shall be used.
4. We reserve the right to void the warranty if we deem that a malfunction is a result of non-original components which do not conform to SARGENT® standards.

Keying Systems:

All bittings shall be originated or authorized by the SARGENT® Key Systems Department to be compatible with one another in a specific type of cylinder (conventional, security, high security, interchangeable core, removable core) and within a particular keying system.

SARGENT® will not pay for the cost of repair performed other than in accordance with this warranty.

Refer to our Returned Goods Policy regarding the return of a product or component part believed to be defective as covered by this warranty. A brief description of the defect will be required. Product will be examined upon return. In the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. SARGENT® MANUFACTURING COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY.

SOME STATE DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

SARGENT® Manufacturing Company

WARRANTIES

Limited Warranties:

Detex® **ADVANTEX**® and *Value Series*® panic hardware, when properly installed, used and maintained, is warranted to be free of defects in material and workmanship. We will, for a period of ten (10) years from the date of purchase, **repair or replace** any part which, upon our examination, proves to be defective under normal use. Electrical components, when properly installed and maintained, are warranted to be free of defects in material and workmanship for a period of three (3) years. This warranty will be honored only upon presentation of proof that the product covered thereby was purchased directly from an authorized Detex distributor. WE SHALL NOT BE LIABLE FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE ARISING OUT OF THE FAILURE OF THIS PANIC HARDWARE TO OPERATE.

Limited Warranty: All Detex security hardware products or signaling devices are warranted to be free of defects in material and workmanship when properly installed, used and maintained according to instructions. We will, for a period of *three (3) years from the date of purchase, **repair or replace** any part which, upon our examination, proves to be defective under normal use. (This does not apply to batteries or to damage from battery leakage.) This warranty will be honored only upon presentation of proof that the product covered thereby was purchased directly from an authorized Detex Distributor. WE SHALL NOT BE LIABLE FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE ARISING OUT OF THE FAILURE OF THE PRODUCT OR DEVICE.

*ECL-230D, ECL-230D-PH, ECL-600 and 90KR
— ten (10) years

Changes or Cancellations

Any changes or cancellations must be made at least five (5) working days prior to acknowledged ship date.

Freight

All shipments are F.O.B. Shepherdsville, Kentucky (from factory).

We will allow freight on order shipments of \$5,000 net or more to freight terminal nearest destination via route of our selection. Freight allowed will be prepaid. Separate orders cannot be combined for shipment to qualify for freight allowed.

We reserve the right to select the carrier on freight allowed shipments.

When delivered to the carrier, shipments become property of the purchaser who assumes the risk of loss or damage in transit.

On Shipments to Alaska and points outside the Continental U.S.A. freight will be allowed, as above, to ocean shipping points.

Minimum Order Charge

Minimum invoice is \$50.00 net product value, excluding freight charges. On orders which do not meet the minimum invoice value, the quantity of items on the order will be increased to meet the \$50.00 net where appropriate or a minimum order charge will be applied.

Warranty: The Company warrants that the products manufactured by it and delivered hereunder will be free of defects in material and workmanship for a period as follows: (1) exit devices and trim for 36 months from the date of placing the product in operation or for 42 months from the date of shipment; and (2), and electrified exit devices for 12 months from the date of placing the product in operation or 18 months from the date of shipment, whichever shall first occur. The Purchaser shall be obligated to promptly report any failure to conform to this limited warranty, in writing, to the Company within said limited warranty period, whereupon the Company shall, at its option, correct such nonconformity, by suitable repair to such product or, furnish a replacement part F.O.B. point of shipment; provided the Purchaser has stored, installed, maintained and operated such product in accordance with good industry practices and has complied with specific recommendations of the Company. Accessories or product furnished by the Company, but manufactured by others, shall carry whatever warranty the manufacturers have conveyed to the Company and which can be passed on to the Purchaser. The Company shall not be liable for any repairs, replacements, or adjustments to the product or any costs of labor performed by the Purchaser or others without the Company's prior written approval.

The effects of corrosion, erosion and normal wear and tear are specifically excluded from this limited warranty. Performance warranties are limited to those specifically stated within the Company's proposal. Unless responsibility for meeting such performance warranties are limited to specified shop or field tests, the Company's obligation shall be to correct in the manner and for the period of time provided above.

Please note: Dark Oxidized Satin Bronze oil rubbed (US-10B) finish is designed to wear with use and is not subject to finish claims.

The Company makes no other warranty or representation of any kind whatsoever, expressed or implied, except that of title, and all implied warranties of merchantability and fitness for a particular purpose, are hereby disclaimed. No agent, representative, dealer, or employee of Company has the authority to increase or alter the obligations of this limited warranty.

Correction by the Company of nonconformities whether patent or latent, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of the Company for such nonconformities, whether based on contract, warranty, negligence, indemnity, strict liability or otherwise with respect to or arising out of such Equipment.

The Purchaser shall not operate product which is considered to be defective, without first notifying the Company in writing of its intention to do so. Any such use of product will be at the Purchaser's sole risk and liability and will not be covered by this limited warranty.

Lifetime Warranty

Altronix® Corporation warrants to the original purchaser that all products shall be free from defects in material or workmanship at time of shipment. Our obligation under this warranty is limited to the repair or replacement of any of our products, providing said products are used within the specified ratings and applied in accordance with good engineering practice, and providing said products are proved by our examination to be defective and returned to us transportation prepaid. This warranty shall constitute the fulfillment of Altronix's liability, and Altronix shall not be liable for any consequential damage. This warranty does not extend to any of our products which have been subject to misuse, neglect, accident, improper application or installation, nor shall it extend to material which has been altered or repaired outside the factory. This warranty is in lieu of all other warranties expressed or implied. Enclosures, batteries and transformers are not covered under this warranty.

Note: Altronix reserves the right to make changes to any products without prior notice in order to improve reliability, function, design, or accuracy.

Made in the U.S.A.

Altronix® products are proudly designed and manufactured in the U.S.A.

*Altronix® will modify, custom design and manufacture products to meet your specifications.
Please contact us for a quote.*

For detailed specifications on the complete line of Altronix® products, please visit our website: altronix.com.

ALARM LOCK SYSTEMS, INC. WARRANTY/RETURN POLICY

Alarm Lock Systems Inc. warrants its products to be free from manufacturing defects in material and workmanship. The length of said warranty is 24 months on all products from the date of manufacture.

Any customer may get an over-the-counter exchange with the original seller (distributor) for any Alarm Lock product failing to operate properly.

For those customers who have direct accounts with Alarm Lock, please follow this procedure to return product for inspection:

- 1. Call Customer Service at 1 800 252-5625 ext 149 to obtain a return authorization number. Or you can fax a request to 631 842-3574.**
- 2. Advise your customer that upon receipt of said product, Alarm Lock will inspect that product.**
- 3. If said product is found not to be operating properly because of a factory defect and is within the warranty period, Alarm Lock will at the customer's request, either issue a product replacement or a credit to the customer's account.**
- 4. If said product is found not to be operating properly because, it has been repaired by others, improperly installed, improperly used, abused, altered, defaced in any way, or is out of warranty, there will be a charge incurred to repair the product.**

Any customer, who does not have a direct account, can return their product for inspection if it is not operating properly. Upon inspection, the customer will be contacted and advised of the results of the inspection. If the product is found not to be operating properly because of a manufacturing defect, Alarm Lock can repair or replace the product. If the product is found not to be operating properly because, it has been repaired by others, improperly installed, improperly used, abused, altered, defaced in any way, or is out of warranty, there will be a charge incurred to repair the product.

If you experience a problem with any Alarm Lock product, you may contact Alarm Lock's Technical Support directly at 1 800 252-5625.



Warranty

LIMITED WARRANTY

Except as otherwise provided below, STANLEY warrants that all Products manufactured by STANLEY and sold under its trade names "BEST" and "STANLEY" are free of defects in materials, workmanship and operation, normal wear and tear excepted, for a period of three (3) years from the date of sale to the original purchaser. The liability of STANLEY under this warranty is limited to the repair or replacement of any Product covered by the warranty. Written notice of a claim under this warranty should be mailed to STANLEY SECURITY SOLUTIONS, P.O. Box 50444, Indianapolis, IN 46250. The notice should include information as to the identity of the Product and its defect along with a customer contact name, company name, address, and phone number. STANLEY will then provide shipping directions, with all shipping charges prepaid by you. STANLEY will then cause the Product to be examined and, if found defective and covered under this warranty, will repair or replace said Product at the sole discretion of STANLEY. Warranty service shall only be provided in the United States.

9K Mechanical Cylindrical Lock warranty term shall be seven (7) years from the date of sale to the original purchaser.

5H/47H Mechanical Mortise Lock Warranty term shall be limited lifetime. 48H/49H Mortise Deadlock and all 45HW and 47HW Electromechanical Mortise Lock warranty term shall be five (5) years from the date of sale to the original purchaser. BEST 93KQ, 45HQ and EXQ locks using the Stanley Wi-Q™ Technology shall be three (3) years from the date of sale to the original purchaser. Stanley Portal Gateways, Wireless Access Controllers, Antennas and other products using Stanley Wi-Q™ Technology not specifically mentioned shall be one (1) year from the date of sale to the original purchaser.

Software

NT500, Stanley Wi-Q™ Technology Software, and B.A.S.I.S. Software Warranty - STANLEY warrants that all CD ROM and hardware keys shall be free from defects in material and workmanship and will function in substantial accordance to the specifications for a period of one (1) year from the date of installation.

Specific Limitations of STANLEY NT500 Stanley Wi-Q™ Technology Software, and B.A.S.I.S. Software Warranty:

The warranty for all STANLEY NT500, Stanley Wi-Q™ Technology Software, and B.A.S.I.S. software Products does not cover, free-of-charge, any post-sales technical support during the warranty under the following circumstances:

- Calls from sub-contractors not authorized by STANLEY
- Problems caused by misuse of software or hardware.

- Failure to provide a network connection or site phone line for a modem connection, if deemed necessary by STANLEY.
- Technical support for third party software or hardware products.
- Technical support for network software products.

Support for the items above during normal technical support hours will be provided at an hourly rate of \$150, billable in one (1) hour increments. For pre-arranged, after-hours support, please call for quote.

GENERAL LIMITATIONS OF WARRANTY

This warranty specifically excludes, and STANLEY shall not be held responsible for, damage caused by Product malfunction or failure attributable to acts of God, improper use or installation, poor or no maintenance, work performed by other than an Authorized STANLEY technician; failure to follow STANLEY's operating instructions or environmental specifications, modification, vandalism, shipping and/or handling, improper storage, accident, abuse or any other cause not within the control of STANLEY other than ordinary wear and tear.

STANLEY provides no warranty or guarantee that its cores and/or cylinders will function properly or be mechanically compatible with products not manufactured by STANLEY.

THIRD PARTY WARRANTY

Except as otherwise provided above, STANLEY makes no warranty, express or implied, with regard to third party hardware or software and expressly disclaims the implied warranties or conditions of merchantability or merchantable quality, fitness for a particular purpose, title, infringement and those arising by statute or otherwise in law. Customer's sole recourse for warranty claims is with the manufacturer of the Product. However, STANLEY agrees to pass through any third party warranty that STANLEY receives from the manufacturer of the Products to buyer. The extent of any third party warranty details, terms and conditions, remedies and procedures may be expressly stated on, or packaged with, or otherwise accompanying the Products.



Warranty

EXCEPT AS SET FORTH HEREIN, STANLEY MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, AND BUYER ACKNOWLEDGES THAT NO REPRESENTATIONS, WARRANTIES, PROMISES OR STATEMENTS HAVE BEEN MADE BY STANLEY, WITH RESPECT TO THIS PRODUCT, OR ANY PART OR PORTION THEREOF. IN ADDITION, STANLEY MAKES NO WARRANTY OF MERCHANTABILITY OF THIS PRODUCT OR ANY PART OR PORTION THEREOF, FOR ANY PURPOSE, NOR ANY WARRANTY WHICH EXTENDS BEYOND THE DESCRIPTION ON THE FACE HEREOF. STANLEY SHALL NOT, IN ANY EVENT, BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES SUFFERED BY BUYER OR ANYONE CLAIMING BY, THROUGH OR UNDER BUYER, AS A RESULT OF THE CONDITION OF THIS PRODUCT, OR ANY PART OR PORTION THEREOF, AND THERE ARE NO ORAL OR WRITTEN UNDERTAKINGS OR AGREEMENTS OF ANY TYPE PROVIDED BY STANLEY EXCEPT AS EXPRESSLY SET FORTH HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR PROHIBIT THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY IN YOUR STATE



WARRANTY

- 1 Precision Hardware Exit Devices by Stanley Security Solutions, Inc. mechanical products are warranted against defects in material and workmanship for a period of FIVE YEARS from the date of invoice.
- 2 Precision Hardware Exit Devices by Stanley Security Solutions, Inc. electrical products are warranted against defects in material and workmanship for a period of ONE YEAR from the date of invoice.
- 3 This warranty does not cover defects or damage arising from failure to perform normal maintenance, faulty installation, ordinary wear and tear, misuse, abuse, freight damage, application for which the product was not designed, or incorrect or improper wiring of electrical products.
- 4 Claims under this warranty must be made in writing to Stanley Security Solutions, Inc. At its option, Stanley Security Solutions, Inc. will repair the defect, replace the product, or issue credit at the net value originally invoiced. The liability of Stanley Security Solutions, Inc. shall in no event exceed the net cost of the product.

REPAIR, REPLACEMENT OR CREDIT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. STANLEY SECURITY SOLUTIONS, INC SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

- 5 Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

P.O. Box 50444 • Indianapolis, Indiana • 46250

(317) 849-2250 • FAX (317) 806-4572



P.O. Box 6219, Westlake Village, CA 91359-6219
3580 Willow Lane, Westlake Village, CA 91361-4921
(805) 494-0622 (800) 413-8783 Fax: (805) 494-8861

Limited Warranty

LIMITED WARRANTY

Effective, January 1 2006

We warrant that all products manufactured and sold by us are free from defects in material and workmanship and those products of our design are fit for the purpose intended by us when properly installed in accordance with factory instructions.

Electromagnetic locks are warranted for the life of the product. The warranty for delayed egress locks and all other products and finishes is for a period of twelve (12) months after the product is first put into use, or not more than fourteen (14) months after date of first shipment, whichever shall expire first. SDC is not responsible for changes of Oil Rubbed Bronze (613/US10B) finish, which is a living finish designed to change appearance through daily use.

The extent of our liability for breach of such warranty, when such is shown to our satisfaction, shall be limited to a functionally equivalent replacement, or repair of such product, or part thereof, at SDC's sole discretion, when returned, delivery prepaid, to SDC. We shall not, except to the extent this limitation may be precluded by law, be liable for inconvenience, labor costs, damages to other property, injury or any other consequential damages resulting directly or indirectly from any product defect or breach of this warranty. This warranty is limited to the original End User purchaser, is not transferable and shall not apply to maintenance, wear and tear caused by normal use, altered product, abuse or negligence.

**THE FOREGOING WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER
WARRANTIES OF FITNESS AND MERCHANTABILITY.**

SECURITY DOOR CONTROLS

www.sdcsecurity.com E-mail: service@sdsecurity.com





Lifetime Warranty

A lifetime warranty applies to all standard DynaLock products. Damaged products will be repaired or replaced at no charge. Non-standard electronic products, e.g. custom consoles, will be repaired, if possible, at no charge. Custom length housings and special finished products will be replaced only if factory defective. Charges may apply for products damaged by repeated abuse or errors in installation. Products not subject to charges do not have to be returned by the original purchaser.

Please follow this simple procedure when a problem occurs:

- Call toll free 877-DynaLock, ask for a sales engineer and explain the problem. Most problems are resolved by a simple phone consultation. If the problem is not solved, a Return Authorization (RMA) number will be issued to you.
- To request a Return Authorization, E-mail DynaLock at: rma@dynalock.com or info@dynalock.com . Indicate the item(s) you wish to return and describe the problem(s). A RMA number will be issued to you by return E-mail within 24 hours. Alternatively, you may fax us at (860) 585-0338.
- Clearly mark the shipping container with the RMA number and ship the product prepaid to: DynaLock Corp., 705 Emmett Street, Bristol, CT 06010. The returned product will be repaired or replaced as soon as possible, usually within 24 hours.

WE ASSUME NO RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM DEFECTIVE PRODUCTS. OUR SOLE LIABILITY SHALL BE TO REPAIR OR REPLACE DEFECTIVE PARTS WHICH HAVE BEEN RETURNED TO US, POSTAGE PREPAID. EXCEPT FOR THE LIMITED WARRANTY PROVIDED HEREIN, WE EXPRESSLY DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OR MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTIES RELATING TO THE CONDITION OF OUR PRODUCTS.

Emergency Technical Support

Routine technical support is available Monday - Friday, 8:00AM - 5:00PM (EST) by calling the factory toll-free at 1-877-DynaLock.

Emergency technical support is available Monday - Friday, 5:00PM - 8:00PM (EST) by calling:

Glen @ 860-637-2599
or
Mike @ 860-637-2394

ELK PRODUCTS, INC. WARRANTY AND LIMITATIONS

LIFETIME LIMITED WARRANTY (except Controls & Batteries, see below)

Elk Products, Inc. ("Manufacturer") warrants to the original purchaser (the "Customer") that the products it manufactures ("Product") shall be free from defects in material and workmanship at time of shipment. Manufacturer's obligations under this Limited Warranty shall be limited to repairing or replacing, at its option, free of charge, any product returned to Manufacturer freight prepaid. Manufacturer shall have no obligation under this Limited Warranty or otherwise if (1) the Product has been damaged by negligence, accident, mishandling, lightning or flood, or other Acts of God, (2) the Product has not been operated in accordance with its operating instructions, (3) the Product has been altered or repaired by anyone outside Manufacturer's authorized facilities (4) adaptations or accessories have been made or attached to the Product which, in Manufacturer's sole determination, have adversely affected its performance, safety or reliability. Products such as Controls and Batteries have their own warranties.

M1 CROSS PLATFORM CONTROL LIMITED WARRANTY

The ELK-M1 and its associated component products are warranted by Elk Products, Inc. ("Manufacturer") against defects in material and workmanship for a period of two (2) years from the date of manufacture. If product is found to be defective during the first 180 days, manufacturer may allow an over the counter exchange, subject to inspection and approval by one of Elk's representatives. Manufacturer's obligations under this Limited Warranty shall be limited to repairing or replacing, at its option, free of charge, during this warranty period, any product returned to Manufacturer freight prepaid. After the expiration of the warranty period, product will be repaired based on a fixed charge per device.

ELK-TS07 LIMITED WARRANTY

The ELK-TS07 is warranted by Elk Products, Inc. ("Manufacturer") against defects in material and workmanship for a period of one (1) year from the date of manufacture. Manufacturer's obligations under this Limited Warranty shall be limited to repairing or replacing, at its option, free of charge, during this warranty period, any product returned to Manufacturer freight prepaid.

BATTERY LIMITED WARRANTY

Elk Products, Inc. ("Manufacturer") warrants to the original purchaser (the "Customer"), that it's Batteries shall be free from defects in material and workmanship for a period of two (2) years from the date of manufacture. Manufacturer's obligations under this Limited Warranty shall be limited to replacing, at its option, free of charge, product returned to Manufacturer freight prepaid.

OBLIGATION

Manufacturer shall have no obligation under the stated Warranties or otherwise if (1) the Product has been damaged by negligence, accident, mishandling, lightning or flood, or other Acts of God, (2) the Product has not been operated in accordance with its operating instructions, (3) the Product has been altered or repaired by anyone outside Manufacturer's authorized facilities (4) adaptations or accessories have been made or attached to the Product which, in Manufacturer's sole determination, have adversely affected its performance, safety or reliability.

OBTAINING WARRANTY

If a Product should malfunction or fail during its warranty period, contact Manufacturer or one of its authorized distributors for a Return Authorization (RA) number. Returned Products must include a complete description of the problem, along with the RA number clearly marked on outside of the package. Manufacturer will not be responsible for any unnecessary items included with any returned Product.

IMPORTANT NOTICE TO BUYERS: To ensure that customers obtain proper service and support, ELK Products Inc. sells its products only through authorized resellers. Any ELK products purchased from an unauthorized source will not be covered under ELK Products' existing warranty policy. Any sale of products by an unauthorized source or other manner not authorized by Elk Products, Inc. will void the warranty on the applicable product.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY FOR ANY PRODUCT. MANUFACTURER SPECIFICALLY DISCLAIMS ANY AND ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR OF MERCHANTABILITY. MANUFACTURER SHALL NOT BE LIABLE IN TORT, INCLUDING NEGLIGENCE OR STRICT LIABILITY, AND SHALL HAVE NO LIABILITY AT ALL FOR INJURY TO PERSONS OR PROPERTY. MANUFACTURER'S LIABILITY FOR FAILURE TO FULFILL ITS OBLIGATION UNDER THIS LIMITED WARRANTY OR ANY OTHER LIABILITY IN CONNECTION WITH A PRODUCT SHALL BE LIMITED TO THE AMOUNT OF THE PURCHASE PRICE RECEIVED BY MANUFACTURER FOR THE PRODUCT. THE REMEDIES STATED IN THIS LIMITED WARRANTY ARE THE CUSTOMER'S EXCLUSIVE REMEDIES AGAINST MANUFACTURER REGARDING ANY PRODUCT. UNDER NO CIRCUMSTANCES SHALL MANUFACTURER BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS AND REVENUES, INCONVENIENCE OR INTERRUPTIONS IN OPERATIONS, OR ANY OTHER COMMERCIAL OR ECONOMIC LOSSES OF ANY KIND. THESE LIMITATIONS AND DISCLAIMERS ARE NOT MADE BY MANUFACTURER WHERE PROHIBITED BY LAW. SOME STATES PROHIBIT LIMITATIONS OF WARRANTIES AND THE CUSTOMER MAY HAVE ADDITIONAL RIGHTS IN THOSE STATES.

For more information contact your local Distributor or:

ELK PRODUCTS, INC.

PO Box 100

3266 US Hwy. 70 West



ELMES INC.

19142 S. Van Ness Avenue, Torrance, CA 90501 U.S.A.

Phone: (877) 356-3737 • (310) 618-8870

Fax: (310) 618-8874 • www.elmesworld.com

Limited Warranty

ELMES INC. warrants its products to be free from defects of material and workmanship for a period of one (1) year from the date of invoice.

This warranty shall not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-Elmes products or parts.

Should any failure to conform to this warranty appear within one (1) year after the date of invoice, ELMES INC. shall upon notification thereof and substantiation that the products have been stored and applied in accordance with ELMES INC. standards, correct such defects by suitable repair or replacement without charge at ELMES INC.'s warehouse or at the location of the products (at the election of ELMES INC). However, if ELMES INC determines repair or replacement is not commercially practical, ELMES INC shall issue a credit in favor of buyer in an amount not to exceed the purchase price of products. This warranty is exclusive and is in lieu of any implied warranty of merchantability, fitness for a particular purpose or other warranty of quality, whether express or implied, except the warrant of title and against patent infringement. No waiver, alteration, additions, or modifications of the foregoing conditions shall be valid unless made in writing and manually signed by officer of ELMES INC.

Limitation of Liability: ELMES INC shall not be liable under any circumstances for any loss, damage or expense directly or indirectly arising from the use of the products sold hereunder or from any other cause, and ELMES INC shall not be liable for any circumstances for consequential or incidental damages. The liability of ELMES INC. for breach of warranty hereunder is in all instances, limited solely and exclusively to one of the following at the option of ELMES INC:

- (a) The repair or replacement of defective products, or
- (b) The repayment of the purchase price paid for products confirmed by ELMES INC to be defective.

ELMES INC. will not be liable for any delay or failure to deliver caused by acts of God, strikes or any cause beyond its control, or the premium transportation charges for alleged lateness in making shipment when such lateness is caused by the foregoing, or when shipment is made within current lead times plus three (3) days grace period.

LIMITED LIFETIME WARRANTY

Effective Date 5/1/06

Essex Electronics Inc. warrants that at the time of original purchase from Essex Electronics Inc., the products specified below are free from defects in workmanship and material. Subject to the conditions and limitations set forth below, Essex Electronics Inc. will, at its option, either repair or replace any part of its products that prove defective by reason of improper workmanship or materials. Repaired parts or replacement products will be provided by Essex Electronics Inc. on an exchange basis, and will be either new or refurbished to be functionally equivalent to new. Essex Electronics Inc. reserves the right to discontinue a product for any reason, without notice, at any time. If a product that has been discontinued proves defective and if Essex Electronics Inc. is unable to repair or replace the product, within the terms expressed in this Limited Lifetime Warranty, a substitute product may be provided at the Essex Electronics Inc.'s election, as a replacement for the original discontinued product.

This Limited Lifetime Warranty extends only to the original retail or wholesale Buyer and the original site of installation. It does not cover any damage to this product or parts thereof, if the product is installed in violation of the applicable codes or ordinances, or is not installed in accordance with our installation instructions. This warranty will only include the normal operating life of the LED's which will be 10 years from the date of the original sale. It does not cover any damage that results from accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions, or any unauthorized disassembly, repair, or modification. This Limited Lifetime Warranty also does not apply to any product on which the original identification or date of manufacture information has been altered, obliterated or removed. In no event shall Essex Electronics Inc. be liable for any damage to persons, property or area surrounding the installation site caused by any malfunction of the product manufactured by Essex Electronics Inc.

Essex Electronics Inc. will not pay, nor be responsible for, shipping, transportation or delivery charges, or other cost of removal of a defective product or installation of a replacement product. The original component replaced under this Limited Lifetime Warranty in any system shall become the property of Essex Electronics Inc., and as such will, at our request, be returned to our factory with transportation charges paid by the Buyer.

Limited Lifetime Warranty: The Essex Electronics Inc. products with a manufactured date of 5/1/06 to the present date that are covered by this Limited Lifetime Warranty are Keypads, Keyless Entry Access Control Systems and accessories.

Essex Electronics, Inc.'s liability and Buyer's remedy under this warranty is limited to the repair or replacement at Seller's election of the product, or parts thereof, returned to Essex Electronics Inc. at Buyer's expense and shown to Essex Electronics Inc.'s reasonable satisfaction to have been defective.

Notice of any defect must be sent to Essex Electronics, Inc., 1130 Mark Avenue, Carpinteria, California, 93013, USA and must include the date code of the unit, description of the defect and factory assigned Return Authorization #. Upon receipt of such notification, Essex will determine whether to repair or replace. We also reserve the right to have our representative make any inspection or repairs, or furnish replacements.

This warranty excludes Elevator and Vehicle Keyless Entry Access Control Systems. A separate warranty applies to Keyless Entry systems manufactured for these applications.



DISCLAIMER OF WARRANTIES: LIMITATION OF BUYER'S REMEDIES

Except for the repair or replacement at seller's option which is expressly set forth above, Essex Electronics Inc. extends no warranty of any kind, express or implied, and disclaims any implied warranty of merchantability or suitability for purpose for which sold, with respect to the keypads, keyless entry coded access system or accessories. Except for the limited repair or replacement specified above, under no circumstances will Essex Electronics Inc. be liable to buyer under or in connection with any manufacture or sale of any of the products set forth above under any tort, negligence, strict liability, contract or other legal or equitable theory, or for incidental or consequential damages, or buyer's cost of effecting insurance coverage.

The foregoing limited lifetime warranty expressed herein constitutes the sole and entire warranty with respect to the products set forth above and is in place of any and all other warranties, express or implied.

This warranty may not be expanded or extended by any oral representation, written sales information, advertising, drawings or otherwise. Essex Electronics Inc. is not responsible hereunder for incidental damage to person or property, or other incidental or consequential damages. The remedies of the buyer shall be limited to those provided in this limited lifetime warranty to the exclusion of any and all other remedies, including, without limitation, incidental or consequential damages.

This Limited Lifetime Warranty shall be governed by and interpreted in accordance with the California Uniform Commercial Code and by the procedural laws of the State of California. Any lawsuit or other action which arises out of, relates to, or is in connection with the manufacture or sale of the products set forth above shall be governed by California law, and the venue for any such action shall be the Superior Court of the State of California in and for Santa Barbara County, California.

REPAIR POLICY

Should it be necessary for a component or a system to be returned for repair, it must be accompanied with an RA# (Return Authorization Number) issued by the factory. Please call 1-800-KEYLESS (800-539-5377) to obtain an RA#. All returns must be sent to the factory freight prepaid. Collect shipments will not be accepted at any time. Standard turnaround time is ten (10) working days from the date of receipt. Repaired components will be returned UPS Ground (or equivalent). Any other shipping requests or instructions will be at the customer's expense.

At the factory's discretion, warranty repairs will include repair or replacement, update and testing. Returns and repairs out of the warranty period or in warranty with damage not covered under warranty shall be subject to a repair charge. All non-warranty repair freight charges are paid for by the customer. Non-warranty repair charges are returned COD. (Factory Authorized Distributors are subject to standard terms).



WARRANTY

FALCON

Warranty

Falcon Door Hardware warrants its mechanical offering of locks, exit devices and door controls products manufactured to be free from defects in materials and workmanship for a period of **TEN (10) YEARS** from the date of manufacture with the exception of the products detailed in the table below. The terms and conditions of this new warranty apply to Falcon Door Hardware shipments made on or after November 1st, 2008.

This limited warranty does not cover products that (i) are not the proper size for the application; (ii) are not installed in accordance with Falcon's published installation instructions; (iii) are installed with improper or incorrect parts; (iv) have been modified, repaired, or altered in any way without the express written consent of Falcon; (v) are used for purposes which they are not designed or intended; (vi) are subjected to misuse, abuse, negligence, or accident; or (vii) are grade 2 products used in educational facilities. The following costs and expenses are not covered by the provisions of this limited warranty; (i) labor costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return products to Falcon; (iii) normal maintenance; and (iv) economic losses. **THE PREVISIONS OF THIS WARRANTY DO NOT APPLY TO FINISHES.**

Falcon will replace the products that are found to be defective, provided said products are returned to Falcon within fifteen (15) days of defect.

FALCON SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY CLAIM WHETHER BASED ON CONTRACT; WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This limited warranty replaces all other warranties, expressed or implied, and excludes any warranties of fitness for a particular purpose or merchantability. No agent, representative, dealer, or employee of Falcon has the authority to increase or alter the obligations of this limited warranty.

Note: Should the Product be considered a "consumer product" as may be covered by the Magnuson-Moss Federal Warranty Act, please be advised that: (1) Some states do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply; and (2) This warranty gives specific legal rights and a user may have rights which may vary from state to state.

PRODUCT EXCEPTION	WARRANTY
OHC100A CONCEALED CLOSERS	5 YEARS
8200 AUTOMATIC OPERATOR	1 YEAR
ELECTRONICS/ELECTRIFIED	1 YEAR



Product Warranties

Effective June 1, 2005, (Serial Designation WF) Kaba Access Control warrants the following products as free from design, material or workmanship flaws for a period of 3 years from date of purchase:

Kaba Access Control warrants the following products as free from design, material or workmanship flaws for a period of 3 years from date of purchase:

- Simplex 1000
- Simplex L1000
- Simplex EE1000
- Simplex LP1000
- Simplex 8100
- Simplex 5000 Series
- E-Plex 5000 Series

Kaba Access Control warrants the following product as free from design, material or workmanship flaws for a period of 2 years from date of purchase:

- PowerLever PROX 9000 Model
- E-Plex 2000

Kaba Access Control warrants the following products as free from design, material or workmanship flaws for a period of 1 year from date of purchase:

- E-Plex 5086
- Simplex 900
- Simplex 2015
- Simplex 3000
- Simplex 6200 and 7100
- Simplex 9600
- Simplex Fileguards FG10, F2500, F2570 and F2580
- 4000
- Solitaire 850, 850L and 950
- PowerLever 1550 and 4550
- Peaks 3400 Series
- Peaks 6800, 3800 and 6000 Series
- Peaks 3401 and 3402 Series
- Peaks Global 5401 and 5402 Series
- Peaks Global 5400 Series
- Peaks Global 5800 Series
- Peaks Global 3800, 6800, 5800 and 5900 Series
- Gemini 4700 and 4800 Series
- Gemini 4500 / 1411 / 4737 Series
- L10 7800, 7401, 7402 and 7400 Series

Third party product(s) sold by Kaba Access Control are warranted only to the extent provided by the original manufacturer's warranty and Purchaser must refer to the original manufacturer's warranty in such case. Refurbished or reconditioned products are warranted for a ninety (90) day period from date of shipment. Failure of the Purchaser to notify Kaba within the time limit set in the section shall constitute Purchaser's waiver to have the malfunction or damage remedied.

KAA1048 0307

Kaba Access Control
2941 Indiana Avenue,
Winston-Salem, NC 27105 U.S.A.
Tel.: 800 849 8324 or 336 725 1331
Fax: 800 346 9640 or 336 725 3269
www.kabaaccess.com

Koala Kare Products, a Division of Bobrick Washroom Equipment, Inc.

Provider of Family Friendly Solutions

Koala Limited Warranty

Koala Kare Products, a division of Bobrick Washroom Equipment, Inc, ("Koala") warrants that at the time that any baby changing station, child protection seat, infant seat cradle, Shopping cart seat, high chair, wire and bead table, block table, activity cube, fun wall, carpet, table or chair is delivered to purchaser, they will be free from defects in material and workmanship under normal use and service, with proper maintenance, for a period of five (5) years. Koala warrants that at the time any other item not specifically included above is delivered, it will be free from defects in material and workmanship, under normal use and service, with the proper maintenance, for a period of one (1) year. These warranties are *limited* to, at the option of Koala, the repair or replacement of the defective item, provided that such an item is returned to Koala, transportation prepaid, for Koala's inspection and approval. **Further, Koala offers a five (5) years replacement policy against vandalism of a baby changing station.** Should the baby changing station become vandalized rendering the unit unsafe or unusable, Koala will replace the unit. This vandalism replacement policy is subject to a \$100.00 deductible.

The express warranties herein contained are purchaser's sole and exclusive remedies and in lieu of any and all other warranties, expressed or implied, including any implied warranty or merchantability or fitness for any particular purpose. Purchaser acknowledges that it is not relying upon Koala's skill and judgment to select or furnish goods suitable for any particular purpose and that there are no warranties, which are not contained in the agreement. Koala shall not be liable for damages, including special, incidental, or consequential damages, arising out of or in connection with the performance of goods or their use by purchaser. These warranties shall not apply to the purchaser, and Koala makes no warranties expressed or implied, to any subsequent purchaser of the goods or to any other party. These warranties shall not apply to goods, which have been subject to misuse or abuse, misapplication, repair or tampering in any way so as to effect performance.

Some states do not allow the exclusion of implied warranties or the limitation or exclusion of incidental or liability to purchaser or any third party exceed, in the aggregate, the purchase price paid for such goods.



Secura Key "HASSLE-FREE" WARRANTY

United States and Canada Warranty ("Hassle-Free Warranty")

"Secura Key products are warranted against defects in materials and workmanship for the period indicated below. Secura Key will replace any Secura Key manufactured product that fails to perform as intended during the warranty period. This warranty does not include freight, taxes, duties, or installation expenses."

E*TAG® AND RADIO KEY® ACCESS CONTROL READERS = LIFETIME

E*TAG® AND RADIO KEY® CARDS AND KEY TAGS = LIFETIME

ALL OTHER PRODUCTS = 2 YEARS

"THE WARRANTY SET FORTH ABOVE IS EXCLUSIVE AND NO OTHER WARRANTY, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED. SECURA KEY SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. The remedies provided herein are the buyers' sole and exclusive remedies. In no event shall Secura Key be liable for direct, indirect, special, incidental or consequential damages (including loss of profits), whether based on contract, tort or any other legal theory."

"Hassle-Free Warranty" Procedures

All Secura Key manufactured products sold into the United States and Canada are covered by our "Hassle-Free Warranty", summarized by the following description:

Products manufactured by Secura Key are warranted against defects in materials and workmanship for two years, or lifetime (see above) from the date of purchase. Secura Key will immediately **replace** any product that fails to operate as designed for **any reason** during the warranty period. "**Any reason**" includes vandalism, installation errors and even "Acts of God" such as lightning, fire, flood, hurricane, etc.

Return of the failed product shall be at the discretion of Secura Key. If Secura Key does not contact the Customer within a sixty (60) day period following the issuance of the RMA, Customer will not be required to return the failed product(s). If requested to return failed product(s), shipping expense shall be the responsibility of the Customer. Failure to return failed product(s) within fifteen (15) days of being requested will incur a charge equal to the cost of a new product(s).

In the event that Secura Key chooses, within the sixty (60) day period, to perform a product evaluation and no defect is found, a minimum \$50.00 or equivalent charge will be applied to each product for labor required in the evaluation.

Warranty claims require a Return Material Authorization (RMA). Simply call our Technical Support Department at 1-877-850-3452 for help in evaluating your problem. If no resolution is achieved over the phone, simply request an RMA# and a replacement unit will be shipped, via Ground, at Secura Key's expense.

[Home](#) | [About Us](#) | [What's New](#) | [Products](#) | [Distributors](#) | [RFID Privacy Principles](#)
| [Tech Support](#) | [Manuals](#) | [Events](#) | [Press Room](#) | [Newsletters](#) | [Warranties & Approvals](#)
[Downloads](#) | [Order Guides](#) | [Order Form](#) | [Contact Us](#)
[13.56 MHz RFID Products](#) | [En Español](#)



Bradley
Corporation

Washroom Accessories Warranty

Bradley Corporation warrants to commercial and institutional purchasers only each new Bradley washroom accessory unit purchased from us to be free from defects in materials and workmanship under normal use and service upon the following terms and conditions:

1. This warranty is limited to replacing or repairing, at our option, transportation charges prepaid by the purchaser, any Bradley washroom accessory unit or part thereof which our inspection shall show to have been defective within the limitations of this warranty.
2. The period during which Bradley accessory units are warranted is as follows, measured from the date of our invoices:
 - Complete unit, excepting mirrors - one (1) year.
 - Stainless Steel Mirror Frames - fifteen (15) years against corrosion.
 - Plate Glass Mirrors - fifteen (15) years against silver spoilage.
 - Hand/Hair Dryers - ten (10) years (see [DRYER WARRANTY](#)).
 - Tempered Glass Mirrors - five (5) years against silver spoilage.
 - Laminate Glass - five (5) years against silver spoilage.
 - Polished #8 Architectural Grade Finish on 304 Series Stainless Steel - one (1) year against corrosion.
 - Bright Annealed Finish on 430 Series Stainless Steel - one (1) year against corrosion.
3. This warranty does not cover installation labor charges and does not apply to any units which have been damaged by accident, abuse, improper installation, [improper maintenance](#), or altered in any way.
4. The replacement or repair of defective Bradley washroom accessory units as stated in this warranty shall constitute the sole remedy of the purchaser and the sole liability of Bradley Corporation under this warranty. **BRADLEY CORPORATION SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES CAUSED BY DEFECTS IN BRADLEY WASHROOM ACCESSORY UNITS OR ANY DELAY IN THE REPAIR OR REPLACEMENT THEREOF.**
5. This warranty extends only to commercial and institutional purchasers and does not extend to any others, including consumer customers of commercial and institutional purchasers.
6. **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE.**



LIFETIME LIMITED WARRANTY

TOTAL SATISFACTION GUARANTEE

YALE RESIDENTIAL SECURITY PRODUCTS, INC. warrants against all defects in workmanship, materials and operation for our Residential line of products (Design Elements™ from Yale®, YH Collection™ from Yale®, New Traditions™ from Yale® Series, and Interconnected Series) for as long as such lockset is used by the original end user of the product.

YALE RESIDENTIAL SECURITY PRODUCTS, INC. does not warrant defects with respect to any products that we determine were improperly installed or were the consequences of uses for which our products were not designed. This warranty does not cover finish defects caused by the use of paints, solvents, or other chemicals which come in contact with the lockset or resulting because the products were otherwise operated, maintained, repaired or altered improperly or contrary to our applicable instructions. This warranty shall expire at such time as the original end user of the warranted product transfers ownership thereof to any other person.

Our only liability, whether in tort, or contract under this warranty or any expressed or implied warranty, is, at our option, to repair or replace locksets that are returned, shipping charges prepaid and with our prior written authorization, to our customer shipping department at the address set forth below. IN NO EVENT SHALL YALE RESIDENTIAL SECURITY PRODUCTS, INC. BE LIABLE TO YOU OR TO ANY OTHER PERSON FOR DIRECT OR INDIRECT, CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES, ARISING BY REASON OF A BREACH OF THIS WARRANTY.

Products may only be returned to us hereunder. We will determine whether locksets returned for repair or replacement, qualify for repair or replacement under this warranty; if they do not, we will notify our customer of estimated cost of repair or replacement and will obtain authorization prior to proceeding.

We have no liability to pay any costs to repairs performed by anyone other than us, unless in each instance we have given written approval to such repair.

YALE RESIDENTIAL SECURITY PRODUCTS, INC. shall not be responsible for any costs incurred for the removal or reinstallation of locksets under the terms of this warranty. Cosmetic claims will be replaced only one time at no charge.

YALE RESIDENTIAL SECURITY PRODUCTS, INC. MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCTS DELIVERED HEREUNDER. THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE PRODUCTS SOLD HEREUNDER.

SOME STATES DO NOT ALLOW LIMITATIONS OF HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Yale Residential Security Products, Inc. • 2725B Northwoods Parkway • Norcross, Georgia 30071 • 800-542-7562